



NDIS Quality
and Safeguards
Commission

NDIS PROVIDER REGISTER – PART 2 – SECTION 73ZS NATIONAL DISABILITY INSURANCE SCHEME ACT 2013¹

Banning orders

Recipient of banning order	ABN	City	State	Postcode	Registration Group	Relevant Information
Steven Jon Bailey	n/a	Port Macquarie	NSW	2444	n/a	<p>On 18 January 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Steven Jon Bailey, a person engaged by “I”.DO CARE PTY LTD. The order prohibits Steven Jon Bailey from providing disability supports and services to NDIS-funded participants for 12 months.</p> <p>On 15 January 2020, the banning order was varied extending the expiration date of the order from 17 January 2020 to 18 June 2021.</p>
Michelle Ross	n/a	Liverpool	NSW	2170	n/a	<p>On 20 June 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Michelle Ross. The order prohibits Michelle Ross from providing disability supports and services to NDIS-funded participants for 12 months.</p> <p>On 16 June 2020, the banning order was varied to extend the expiration date of the order from 20 June 2020 to 20 June 2021.</p>
Mostafa Hilmi	n/a	Liverpool	NSW	2170	n/a	<p>On 20 June 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Mostafa Hilmi. The</p>

¹ For information about publication of the NDIS Provider Register, see also sections 17 and 18 of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.

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						<p>order prohibits Mostafa Hilmi from providing disability supports and services to NDIS-funded participants for 12 months.</p> <p>On 16 June 2020, the banning order was varied to extend the expiration date of the order from 20 June 2020 to 20 June 2021.</p>
Alaedine Rifai	n/a	Heckenberg	NSW	2168	n/a	<p>On 20 June 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Alaedine Rifai. The order prohibits Alaedine Rifai from providing disability supports and services to NDIS-funded participants for 12 months.</p> <p>On 16 June 2020, the banning order was varied to make the ban permanent instead of a 12 months ban. As a result Alaedine Rifai is prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants on a permanent basis.</p>
Amal Hilmi	n/a	Heckenberg	NSW	2168	n/a	<p>On 20 June 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Amal Hilmi. The order prohibits Amal Hilmi from providing disability supports and services to NDIS-funded participants for 12 months.</p> <p>On 16 June 2020, the banning order was varied to make the ban permanent instead of a 12 months ban. As a result Amal Hilmi is prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants on a permanent basis.</p>
Sha-Nin Cheong	n/a	Findon	SA	5023	n/a	<p>On 17 July 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Sha-Nin Cheong. The order prohibits Sha-Nin Cheong from providing disability supports and services to NDIS-funded participants for 12 months.</p>
Lisa Horton	n/a	Colyton	NSW	2760	n/a	<p>On 29 July 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Lisa Horton. The order prohibits Lisa Horton from providing disability supports and services to NDIS-funded participants for 5 Years.</p> <p>On 30 January 2020, the banning order was varied from 5 years to 3 years. The 3 year period commences from the date of the original decision being 29 July 2019.</p>

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Kairos Services Pty Ltd	n/a	Colyton	NSW	2760	n/a	<p>On 29 July 2019 a banning order was made under subsection 73ZN(1) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Kairos Services Pty Ltd. The order prohibits Kairos Services Pty Ltd from providing disability supports and services to NDIS-funded participants for 5 Years.</p> <p>On 30 January 2020, the banning order was varied from 5 years to 3 years. The 3 year period commences from the date of the original decision being 29 July 2019.</p>
Synthia Dee Mopia Restar	n/a	Beecroft	NSW	2119	n/a	<p>On 14 August 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Synthia Dee Mopia Restar. The order permanently prohibits Synthia Dee Mopia Restar from providing disability supports and services to NDIS-funded participants.</p>
Naushad Rayani	n/a	Modbury Heights	SA	5092	n/a	<p>On 29 August 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Naushad Rayani. The order prohibits Naushad Rayani from providing disability supports and services to NDIS-funded participants for 2 years.</p> <p>On 6 March 2020, the banning order was varied from 2 years to permanent. Naushad Rayani is prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants on a permanent basis.</p>
Katrina Harrington	n/a	Gladstone	QLD	4680	n/a	<p>On 13 September 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Katrina Harrington. The order prohibits Katrina Harrington from providing disability supports and services to NDIS-funded participants for 2 years.</p>
Terese Wirth	n/a	Wingham	NSW	2429	n/a	<p>On 18 September 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Terese Wirth. The order prohibits Terese Wirth from providing disability supports and services to NDIS-funded participants for 12 Months.</p>
Ronald John Matthews	n/a	Toogum	QLD	4655	n/a	<p>On 4 October 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Ronald John Matthews. The order prohibits Ronald John Matthews from providing disability supports and services to NDIS-funded participants for 2 years.</p>

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Violeta Hansen	n/a	Blacktown	NSW	2148	n/a	On 1 November 2019 a banning order was made under subsection 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Violeta Hansen. The order permanently prohibits Violeta Hansen from providing disability supports and services to NDIS-funded participants.
Sumaiah Al Shakhshir	n/a	Liverpool	NSW	2170	n/a	On 13 December 2019 a banning order was made under section 73ZN(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Sumaiah Al Shakhshir. The order prohibits Sumaiah Al Shakhshir from providing disability supports and services to NDIS-funded participants for 2 years.
David Murray Robinson	n/a	Mount Gambier	SA	5209	n/a	On 17 December 2019 a banning order was made under section 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of David Murray Robinson. The order prohibits David Murray Robinson for 1 year from providing disability supports and services to NDIS-funded participants unsupervised and from providing disability supports and services to NDIS-funded participants during passive overnight shifts.
Mitchell John Landry	n/a	White Hills	VIC	3550	n/a	On 19 February 2020 a banning order was made under section 73ZN(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Mitchell John Landry. The order prohibits Mitchell John Landry from providing disability supports and services to NDIS-funded participants on a permanent basis.
Donna Maree Miller	n/a	Taree	NSW	2430	n/a	On 25 February 2020 a banning order was made under section 73ZN(1) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Donna Maree Miller. The order prohibits Donna Maree Miller from providing disability supports and services to NDIS-funded participants for a period of 12 months, effective from 2 March 2020.
Folototo Fa'asolo	n/a	Warner	QLD	4500	n/a	On 05 May 2020 a banning order was made under section 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Folototo Fa'asolo. The order prohibits Folototo Fa'asolo from providing disability supports and services to NDIS-funded participants for a period of 5 years, effective from 06 May 2020.

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Lynn Marie Penna	n/a	North Lakes	QLD	4509	n/a	On 06 May 2020 a banning order was made under section 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Lynn Marie Penna. The order prohibits Lynn Marie Penna from providing disability supports and services to NDIS-funded participants for a period of 3 years, effective from 07 May 2020.
Joanne Lee Rogers	n/a	Bundaberg	QLD	4670	n/a	On 21 May 2020 a banning order was made under section 73ZN(1) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Joanne Lee Rogers. The order prohibits Joanne Lee Rogers from providing disability supports and services to NDIS-funded participants for a period of 2 years, effective from 22 May 2020.
Ahmed Sharif	n/a	Calamvale	QLD	4116	n/a	On 22 July 2020 a banning order was made under section 73ZN(2) of the <i>National Disability Insurance Scheme Act 2013</i> in respect of Ahmed Sharif. The order prohibits Ahmed Sharif from providing disability supports and services to NDIS-funded participants for a period of 2 years, effective from 23 July 2020.

Compliance notices

Recipient of compliance notice	ABN	City	State	Postcode	Registration Group	Relevant Information
"I".DO CARE PTY LTD	20628174701	Port Macquarie	NSW	2444	Not registered	On 25 January 2019 a compliance notice was issued to "I".DO CARE PTY LTD. The notice requires the company to take certain action, and to refrain from taking certain other action, in order to address non-compliances by the company with paragraphs (f) and (g) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.
Minda Incorporated	37020000711	North Brighton	SA	5048	Registered	On 17 January 2020, a compliance notice was issued to Minda Incorporated under section 73ZM of the <i>National Disability Insurance Act 2013</i> . The notice requires the company to take certain action in order to address non-compliances by the company with paragraph (c) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.
Integrity Care (SA) Limited	78619100051	Edwardstown	SA	5039	Registered	On 15 May 2020, a compliance notice was issued to Integrity Care (SA) Limited under section 73ZM of the <i>National Disability Insurance Act 2013</i> . The notice requires the company to take certain action in order to address non-compliances by the company with paragraph (f) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.
Oak Tasmania	44055920306	Hobart	TAS	7000	Registered	On 23 July 2020, a compliance notice was issued to Oak Tasmania under section 73ZM of the <i>National Disability Insurance Act 2013</i> . The notice requires the company to take certain action in order to address non-compliances by the company with paragraphs (c) and (d) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018 and section 6 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.

Infringement Notices

Registered provider name/number	ABN	City	State	Postcode	Registration group	Relevant information
Integrity Care (SA) Limited	786 191 000 51	Edwardstown	SA	5039	Registered	On 21 May 2020 an infringement notice was issued to Integrity Care (SA) Limited pursuant to section 103 of the <i>Regulatory Powers (Standard Provisions) Act 2014</i> . The decision to issue an infringement notice is based on Integrity Care (SA) Limited having contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .

Suspensions of registration

Registered provider name/number	AB N	City	State	Postcode	Registration group	Relevant information
Alhassane Hilmi t/a Reliance Disability Services 4-3LLM-1304	581 720 455 22	Lurnea	NSW	2170	0120 Household tasks	<p>On 24 May 2019, a suspension notice was issued to Alhassane Hilmi, suspending his status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>On 10 July 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>On 21 August 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>The suspension of registration is based on sections 73N(1)(a) and (d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>
Sumaiah Al Shakhshir t/a United Mission 4-ARQHY2N	711 630 088 42	Liverpool	NSW	2170	0120 Household tasks	<p>On 24 May 2019, a suspension notice was issued to Sumaiah Al Shakhshir, suspending her status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>On 10 July 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>On 21 August 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>The suspension of registration is based on sections 73N(1)(a) and (d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>
Mitchell Landry t/a Mitchell's Mowing and Property Services 4-4331-2038	913 718 358 47	Bendigo	VIC	3550	0120 Household tasks	<p>On 12 December 2019, a suspension notice was issued to Mitchell Landry, suspending his status as a registered NDIS provider for a period of 30 days, effective immediately.</p> <p>On 7 January 2020, a further suspension notice was issued to Mitchell Landry, suspending his status as a registered NDIS provider for a period of 30 days, effective from 10 January 2020.</p>

						The suspension of registration is based on sections 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
Joanne Lee Rogers t/a ROGERS Joanne L 4-433J-696	305 316 268 06	Bundaberg	QLD	4670	0120 Household tasks	On 08 April 2020, a suspension notice was issued to Joanne Lee Rogers, suspending her status as a registered NDIS provider for a period of 30 days, effective immediately, under section 73N(1) of the <i>National Disability Insurance Scheme Act 2013</i> .
Christopher Sy t/a Processing Plus Therapy 4-3LLM-2498	63 519 622 954	Dean Park	NSW	2761	0126 Exercise Physiology and Personal Training 0123 Assistive Products for Household Tasks 0120 Household Tasks 0108 Assistance with Travel/Transport arrangements	On 20 July 2020, a suspension notice was issued to Christopher Sy, suspending his status as a registered NDIS provider for a period of 30 days, effective immediately, under section 73N(1) of the <i>National Disability Insurance Scheme Act 2013</i> .

Revocations of registration of registered NDIS providers

Registered provider name/number	ABN	City	State	Postcode	Registration group	Relevant information
Sumaiah Al Shakhshir t/a United Mission 4-ARQHY2N	711 630 088 42	Liverpool	NSW	2170	0120 Household tasks	On 13 December 2019 a notice of revocation of registration was issued to Sumaiah Al Shakhshir. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
Mitchell John Landry t/a Mitchell's Mowing and Property Services 4-4331-2038	913 718 358 47	Bendigo	VIC	3550	0120 Household tasks	On 19 February 2020 a notice of revocation of registration was issued to Mitchell John Landry. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
Joanne Lee Rogers t/a Rogers, Joanne L 4-433J-696	305 316 268 06	Bundaberg	QLD	4670	0123 Assistive Prod-Household Task 0120 Household Tasks 0108 Assist-Travel/Transport 0105 Personal Mobility Equipment 0103 Assist Prod-Pers Care/Safety	On 21 May 2020 a notice of revocation of registration was issued to Joanne Lee Rogers under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> .

Refusals to re-register previously registered NDIS providers

Registered provider name/number	ABN	City	State	Postcode	Registration group	Relevant information
Fantastic Family Day Care Proprietary LTD, 4-3LLO-1649	251 662 949 62	Greenacre	NSW	2190	0136 Group and Centre Based Activities 0132 Specialised Support Coordination 0131 Specialised Disability Accommodation 0127 Management of funding for supports in participants plan 0125 Participation in community, social and civic activities 0124 Communication and information equipment 0123 Assistive Products for Household Tasks 0120 Household Tasks 0118 Early Intervention supports for early childhood 0117 Development of daily living and life skills 0116 Innovative Community Participation 0114 Community Nursing care 0113 Vision Equipment 0112 Assistive equipment for recreation 0111 Home Modification 0108 Assistance with travel/transport arrangements 0107 Assistance with daily personal activities 0106 Assistance in coordinating or managing life stages, transitions and supports 0105 Personal Mobility Equipment 0104 High Intensity Daily Personal Activities 0103 Assistive Products for Personal Care and Safety 0101 Accommodation /Tenancy Assistance	On 11 March 2019 a decision was made under section 73E(4) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Fantastic Family Day Care Proprietary Ltd. The decision was based on consideration of the suitability requirements set out in the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .
Gardenia Family Day Care PTY LTD, 4-3LLK-2132	686 007 183 67	Bankstown	NSW	2200	0135 Custom Prosthetics 0131 Specialised Disability Accommodation 0129 Specialised Driver Training 0128 Therapeutic Supports	On 11 March 2019 a decision was made under section 73E(4) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a

Registered provider name/number	ABN	City	State	Postcode	Registration group	Relevant information
					0127 Management of funding for supports in participants plan 0126 Exercise Physiology and Personal Training 0124 Communication and information equipment 0123 Assistive Products for Household Tasks 0122 Hearing Equipment 0121 Interpreting and Translation 0120 Household Tasks 0116 Innovative Community Participation 0114 Community Nursing care 0113 Vision Equipment 0112 Assistive equipment for recreation 0111 Home Modification 0109 Vehicle Modifications 0108 Assistance with travel/transport arrangements 0106 Assistance in coordinating or managing life stages, transitions and supports 0105 Personal Mobility Equipment 0104 High Intensity Daily Personal Activities 0103 Assistive Products for Personal Care and Safety 0101 Accommodation /Tenancy Assistance	registered NDIS provider in respect of Gardenia Family Day Care Pty Ltd. The decision was based on consideration of the suitability requirements set out in the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .
Frangipani Gentle Care Group Homes Pty Ltd	516 176 047 61	Wadalba	NSW	2259	0101 Accommodation/Tenancy 0114 Community Nursing Care 0115 Daily Tasks/Shared Living 0118 Early Childhood Supports 0120 Household Tasks 0131 Specialised Disability Accommodation 0132 Support Coordination	On 11 March 2019 a decision was made under section 73E(4) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Frangipani Gentle Care Group Homes Pty Ltd. The decision was based on consideration of the suitability requirements set out in the <i>National Disability Insurance Scheme (Provider</i>

Registered provider name/number	ABN	City	State	Postcode	Registration group	Relevant information
						<i>Registration and Practice Standards) Rules 2018.</i>
Care and Support Pty Ltd, 4-3LLM-1889	536 213 120 43	Bass Hill	NSW	2197	0121 Interpreting and Translation 0120 Household Tasks 0114 Community Nursing Care 0108 Assistance with travel/transport arrangements	On 03 August 2020 a decision was made under section 73E(4) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Care and Support Pty Ltd. The decision was based on consideration of the suitability requirements set out in the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .