



Implementing providers: Facilitating the development of behaviour support plans that include regulated restrictive practices

This fact sheet explains how **implementing providers** can demonstrate they have taken reasonable steps to facilitate the development of interim and comprehensive behaviour support plans related to the use of regulated restrictive practices.

Requirements for implementing providers

Implementing providers are registered NDIS providers that use a regulated restrictive practice when delivering NDIS supports to a participant. For example, support workers restricting a participant's free access to the community due to behaviours of concern are implementing a regulated restrictive practice. These providers are registered to use regulated restrictive practices only when they have been first assessed against Practice Standard Module 2A: Implementing behaviour support plans.

The [NDIS \(Restrictive Practices and Behaviour Support\) Rules 2018 \(Behaviour Support Rules\)](#) require that, as a condition of registration, implementing providers *take all reasonable steps* to facilitate the development of the following behaviour support plans by a specialist behaviour support provider for the person with disability that cover the use of a regulated restrictive practice:

- An **interim plan** within 1 month after the first use of the regulated restrictive practice
- A **comprehensive plan** within 6 months after the first use of the regulated restrictive practice.

What are reasonable steps?

Reasonable steps may include:

- working with the participant to engage an NDIS behaviour support practitioner (practitioner)
- contributing to the development of behaviour support plans and assessments
- supporting the practitioner to gather information and data for assessments
- making staff with the necessary skills available to collaborate with the practitioner to develop or review the behaviour support plan
- enabling contributions from mainstream service providers in the development of an interim plan.

How to demonstrate reasonable steps

Types of evidence that demonstrate reasonable steps have been taken may include:

- a completed interim or comprehensive behaviour support plan
- a portal plan ID for interim or comprehensive behaviour support plan demonstrating compliance with the prescribed timeframes
- any records or documentation that demonstrate:
 - liaison with the participant to enable the engagement of a practitioner and/or to seek a plan review with the NDIA for further funding, if appropriate
 - liaison/consultation with the participant, support coordinator, practitioner, direct service staff, mainstream and other NDIS providers to inform the development of behaviour support plans
 - protocol, incident reports and data collection related to the use of the restrictive practice/s, and other relevant service delivery records
 - participant referrals to other NDIS providers for support, medical and allied health specialists or other NDIS provider and subsequent reports or assessments
 - risk assessment documentation.

Further information

For further information about restrictive practices, behaviour support or complying with the Behaviour Support Rules, please visit the [NDIS Commission website](#) or:

Call: 1800 035 544 (free call from landlines). Our contact centre is open 9.00am to 4.30pm in the NT, 9.00am to 5.00pm in the ACT, NSW, QLD, SA, TAS and VIC Monday to Friday, excluding public holidays.

Email: behavioursupport@ndiscommission.gov.au