Regulatory Reform Roadmap

November 2026

NDIS Quality and Safeguards Commission

The Regulatory Reform Roadmap shows activities planned to support Government reform priorities over the next 12 months.

Goals

- We are making changes to regulation to improve the quality and safety of support being delivered to NDIS participants.
- The reforms are a response to emerging and longstanding quality, safety and integrity issues. They will ensure participants receive progressively higher standards of NDIS supports and services.

Approach

We will support transition to the new regulatory settings by:

1. providing clear notice and transition periods for new reforms
2. providing accessible written guidance and information on our website
3. conducting information webinars on specific changes
4. engaging with all state and territory governments and regulators who have obligations relating to people with disability.

Reforms

- Mandatory Registration
- Practice Standards Review
- NDIS Act and Rules

Reforms

Mandatory Registration

Previous work

- Various reviews identify quality and safeguarding changes needed for a range of NDIS services and supports.
- Mandatory registration for SIL and NDIS Digital Platforms and SIL Practice Standards in effect from 1 July 2026.
- In April 2026, the Government announced its intention to expand mandatory registration to additional higher risk supports.

Where we are now

- Undertaking targeted consultations with participants, providers and other key stakeholders to inform the design and implementation of changes to mandatory registration for higher risk supports registration groups 104 and 107, as the first tranche of reform.

Next steps

- Designing mandatory registration changes and transition arrangements.
- Notify sector of transition arrangements to support changes to mandatory registration.
- Support sector with information and guidance on what actions need to be taken.
- Mandatory registration of daily personal activities registration groups 104 and 107 is expected to roll out from 1 July 2027.

Practice Standards Review

Previous work

- Completed the 2025 Practice Standards Review (review) and consultation process with participants, providers, workers and auditors.
- The NDIS Commission tested a new Practice Standards structure and gathered feedback on where to focus first.

Where we are now

- In response to stakeholder feedback, explore ways to enhance the emphasis on culture, supporting decision making, inclusion, social participation, and human rights.

Next steps

- Progress a staged Practice Standards redesign, beginning with the areas identified as priorities through consultation.
- Update the Practice Standards and develop practical guidance to support implementation.
- Work with participants, providers, workers and auditors to inform the redesign.

Reforms

NDIS Act and Rules

Previous work

- National Disability Insurance Scheme Amendment (Integrity and Safeguarding) Act 2026 passed Parliament on 26 March 2026 and received the Royal Assent on 8 April 2026.
- National Disability Insurance Scheme (Complaints Management and Resolution) Amendment (Dealing with Complaints) Rules 2026 commenced on 23 January 2026, amending the National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2022.
- *National Disability Insurance Scheme Amendment (Securing the NDIS for Future Generations) Act 2026* passed Parliament on 19 August 2026 and received the Royal Assent on 20 August 2026. Key reforms have commenced with remaining measures being progressively implemented.

Where we are now

- National Disability Insurance Scheme (Provider Registration and Practice Standards) Amendment (Mandatory Registration and Other Matters) Rules 2026 commenced 01 July 2026, amending the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.

Next steps

- Further review and refinements of NDIS Commissioner-made Rules to ensure the NDIS Commission's functions, including complaints management, provider registration and reportable incidents, continue to support its role as a contemporary, risk-based and rights-based regulator.