



View Implementing Provider Plan Acceptance Status

For lodging providers: Use this guide to track whether assigned implementing providers have accepted or rejected a Behaviour Support Plan (BSP) lodged by your organisation.

Before you get started

- Make sure you are logged in to the **new NDIS Commission portal** using **myID or PRODA**. Your user access will need include Behaviour Support Plan Lodgement Officer. If you haven't yet logged in, follow the instructions on [Registered Providers Portal Login page](#).
- Implementing provider acceptance status will only display for BSP's that have registered implementing providers.

Find the lodged plan

1. Select **Behaviour support** from the top menu bar.
2. Search for the relevant plan using the **BSP ID, Participant name**, or **NDIS number** and/or filter the list of BSPs using the Lodged filter.
3. Click on the **BSP ID** to open the plan record.

Manage behaviour support plans

43
My BSPs

11
Draft BSPs

4
Lodged BSPs

1
BSPs due for review

Behaviour support plans status filter

Lodged

Search

BSP ID	Participant name	NDIS number	Plan type	Plan status	Plan date	Due for review date
BSP-00000189	Erica Foster	NDIS83712049	Comprehensive	Lodged	2/8/2026	3/8/2027
BSP-00000217	Piper Participant	NDIS98230471	Interim	Lodged	6/8/2026	
BSP-00000346	Felix Gomez	NDIS90928374	Interim	Lodged	19/8/2026	
BSP-00000557	PP-000000069	432525214	Interim	Lodged	7/9/2026	

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Check implementing provider statuses

1. Navigate to the **Implementing provider status update** tab.
2. The list shows each implementing provider's acceptance status. (Only registered implementing providers are shown).
3. Check the status column for each provider:
 - **Accepted:** Displays the date the implementing provider verified and accepted the plan (e.g., Accepted on 22/05/2026).
 - **Rejected:** Displays the date of rejection along with the specific reason provided by the implementing provider.
 - **Awaiting response:** Indicates the implementing provider has not yet accepted or rejected the plan.

Behaviour Support Plan Details

Behaviour support plan ID
BSP-00000217

Provider participant: Piper Participant
Plan type: Interim
Plan date: 06/08/2026

Plan details | Upload restrictive practice authorisation | Monthly reporting | **Implementing provider status** | Attachments

Implementing provider name	Status	Reason for response	Response date
1 UrbanPulse Clinic	Awaiting response		

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Next steps based on status

- **If Accepted:** The implementing provider now has full access to the plan details, can upload authorisation evidence, and can complete monthly reporting.
- **If Rejected:** Review the rejection reason provided (e.g., incorrect restrictive practice details, wrong participant assigned). Contact the implementing provider to resolve the discrepancy. The implementing provider can no longer view the plan. A new plan will need to be lodged for all implementing providers involved.