



NDIS Quality
and Safeguards
Commission

2026–27 Regulatory Priorities

Our focus

At the start of each financial year, the NDIS Quality and Safeguards Commission identifies regulatory priorities to focus efforts on areas of greatest risk.

These priorities help reduce potential harm to participants and protect the integrity and sustainability of the NDIS.

The 2026–27 Regulatory Priorities set out where we will focus regulatory activity on critical areas of heightened risk for people with disability, and for the integrity and sustainability of the Scheme.

The priorities are informed by data, evidence, regulatory intelligence, and are underpinned by human rights.



Priority 1 - NDIS providers who are implementing regulated restrictive practices and are not registered to do so

We are committed to keeping human rights at the centre of disability supports by focusing on providers implementing regulated restrictive practices who are not registered to do so and promoting evidence-based positive behaviour supports that reduce, and over time eliminate, restrictive practices.



Priority 2 - Exploitative, coercive and dishonest behaviour which puts participants at risk of harm and undermines the integrity of the Scheme

We will focus regulatory action on providers that put NDIS participants at risk of exploitation and harm, including through dishonest, coercive or misleading behaviour, unfair pricing, predatory conduct and serious breaches of the NDIS Code of Conduct.



Priority 3 - Governance failures impacting the quality and safety of supports in high-risk settings

We will target governance and workforce failures that create systemic risks to quality and safety, including failures in staff training, policies and procedures, and complaints and incident management systems.



We expect providers to **uphold the rights of people with disability** across all services, especially in areas identified as heightened risk.

Providers must make sure people with disability **receive safe, high-quality services** that empower them to achieve their goals.

Where providers seriously fail to meet their obligations, the **NDIS Commission will take firm action** using its regulatory tools and levers.

Find out more at ndiscommission.gov.au/our-regulatory-priorities or scan the QR code.



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