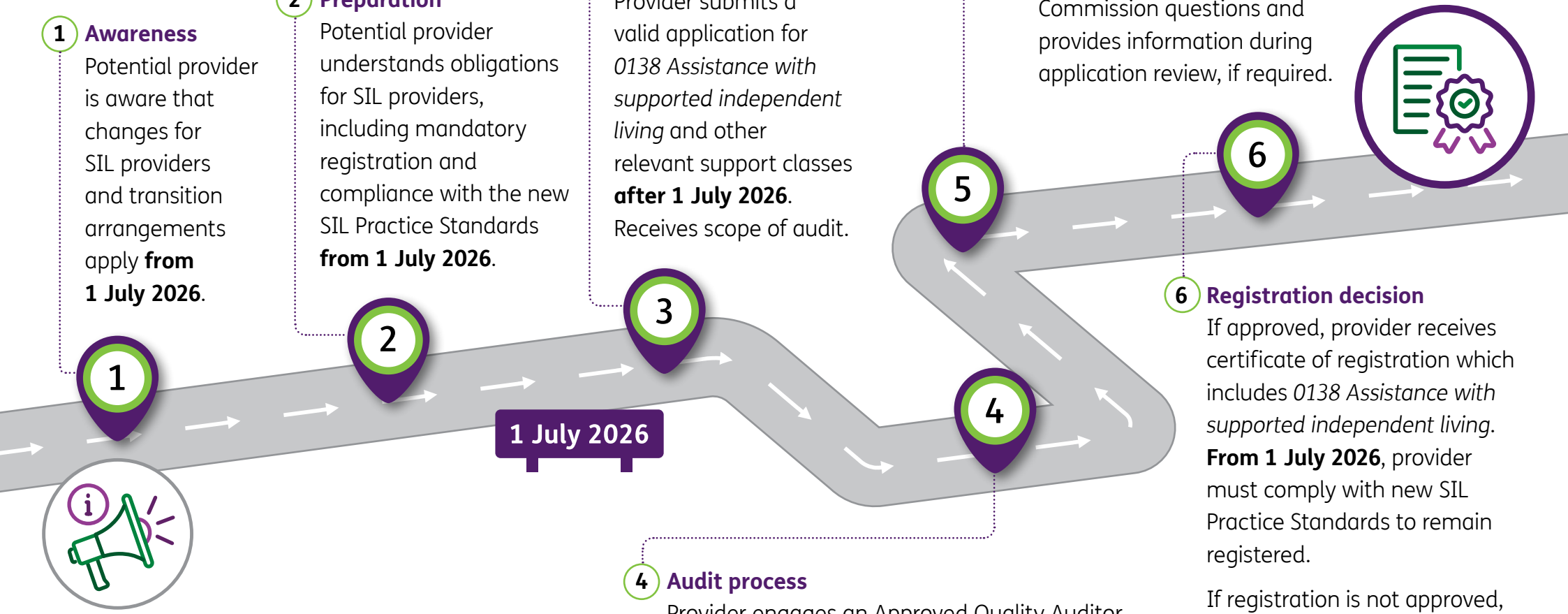
Journey Map for **Supported Independent Living (SIL) Provider**

New provider entering NDIS market as a SIL provider, applies for registration after 1 July 2026

NDIS Quality and Safeguards **Commission**



1 Awareness

Potential provider is aware that changes for SIL providers and transition arrangements apply **from 1 July 2026**.

2 Preparation

Potential provider understands obligations for SIL providers, including mandatory registration and compliance with the new SIL Practice Standards **from 1 July 2026**.

3 Applies for registration

Provider submits a valid application for *0138 Assistance with supported independent living* and other relevant support classes **after 1 July 2026**. Receives scope of audit.

4 Audit process

Provider engages an Approved Quality Auditor (AQA) and completes an audit.
Audit **will** include new SIL Practice Standards.

5 Application review

Provider responds to NDIS Commission questions and provides information during application review, if required.

6 Registration decision

If approved, provider receives certificate of registration which includes *0138 Assistance with supported independent living*. **From 1 July 2026**, provider must comply with new SIL Practice Standards to remain registered.

If registration is not approved, provider **cannot** deliver SIL supports.