



**NDIS Quality  
and Safeguards  
Commission**

# Changes to NDIS

# Provider Rules

## Fact Sheet

May 2026



**EASY READS**

## How to use this fact sheet



NDIS Quality  
and Safeguards  
Commission

The NDIS Quality and Safeguards Commission wrote this fact sheet.

We will say **NDIS Commission** for short.



EASY READS

We wrote this fact sheet in an Easy Read way. It explains new rule changes.

**Bold**  
Not Bold

We wrote some important words in **bold**.

This means the letters are thicker and darker.



You can ask for help to read this fact sheet.



You could ask

- A friend
- A family member
- A support person.

## About the rule changes



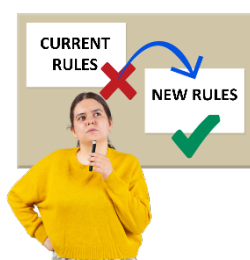
The NDIS has rules.



These rules help keep people safe.



The rules are changing. We will call these **the new rules**.



The new rules change current rules.



The new rules

- Make rules clearer and stronger
- Help keep you safe
- Improve the quality of support.

## Why the rules are changing



Some supports have **more risk**.



This means people may need more protection.



The new rules help to

- make services safer



- make providers more responsible



- improve how services are checked.

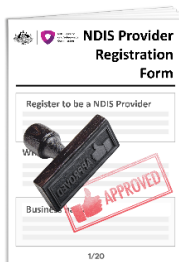
# Provider registration



Providers are people or organisations who support you.



Under the new rules some providers **must register** with the NDIS Commission



This is called **mandatory registration**.

# Supported Independent Living



Some changes are about **Supported Independent Living**.

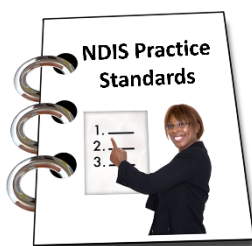


Supported Independent Living means you get support to live in your home.



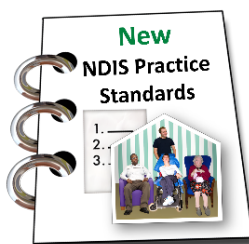
If a provider gives Supported Independent Living supports, they must now

- register with the NDIS Commission
- follow **NDIS Practice Standards**



NDIS Practice Standards are rules about

- how providers support you
- how providers support your rights and choices
- how they keep you safe.



There are **new Practice Standards for Supported Independent Living**.

## Website and apps (NDIS digital platforms)



You might find support using

- a website
- an app.



This is called a **NDIS digital platform**.



Providers who run NDIS digital platforms must now

- register with the NDIS Commission
- follow NDIS Practice Standards
- follow **extra rules**.



These extra rules mean these providers must

- check workers have a **NDIS Worker Screening Check**
- make sure workers are safe to support you
- give you clear information about workers.



A **NDIS Worker Screening Check** is a check to make sure a worker is safe to support people with disability.

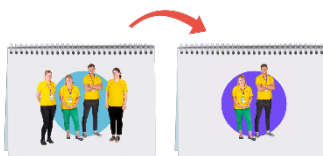
## Changes providers must report



Providers must tell the NDIS Commission when important things change.

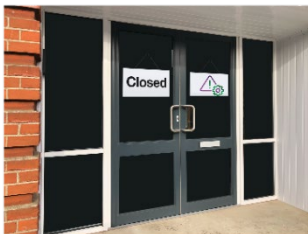


The new rules mean providers must tell the NDIS Commission **sooner**.



They must report things like

- big changes to their business or services



- important events that affect services.

## Change of ownership



A provider must report if someone new takes over the business.



This is called a **change of ownership**.



When this happens

- the provider must tell the NDIS Commission

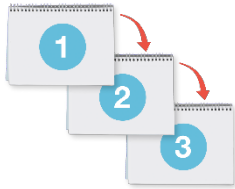


- a **change of ownership audit** may be required.



This means the NDIS Commission checks the provider follow the rules.

## How providers will move to the new rules



Providers will move to the new rules in stages.



This will make the change easier and safer.



Providers can keep supporting you while they move to the new rules.



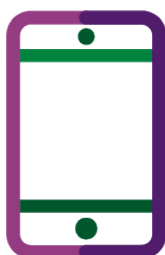
This will make sure your supports do not stop suddenly.

## More information



NDIS Quality  
and Safeguards  
Commission

You can contact the NDIS Commission for more information about the new rules.



You can

- Call us on 1800 035 544



- Email us at

[contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)



- You can send us a letter to

NDIS Quality and Safeguards Commission

PO Box 210

Penrith NSW 2751



You can go to our

- Website at [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)



- Facebook page at

[www.facebook.com/NDISCommission](http://www.facebook.com/NDISCommission)



- LinkedIn page at

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