

NDIS Code of Conduct

The NDIS Code of Conduct applies to all registered and unregistered providers, key personnel and workers who deliver NDIS supports or services.



The NDIS Code of Conduct requires people who deliver NDIS supports and services to:



Act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions



Promptly take steps to raise and **act on concerns** about matters that might have an impact on the quality and safety of supports provided to people with disability



Respect the **privacy** of people with disability



Take all reasonable steps to **prevent and respond to sexual misconduct**



Take all reasonable steps to **prevent and respond to** all forms of **violence** against, **exploitation**, **neglect**, and **abuse** of people with disability



Not charge or represent **higher prices** for the supply of goods for NDIS participants without a reasonable justification



Act with **integrity**, **honesty**, and **transparency**



Provide supports and services in a **safe and competent** manner with care and skill



Learn more:
1800 035 544
www.ndiscommission.gov.au/code



NDIS Quality
and Safeguards
Commission