



Strengthening Information Sharing with Community Visitors

Update #1 – December 2025



NDIS Quality and Safeguards Commission



\$1.7 million for Strengthening Information Sharing with Community Visitors project



Trial of two-way information-sharing is agreed between the NDIS Commissioner and the NSW Ageing and Disability Commissioner



Promoting and protecting the rights of people with disability

Objectives

The trial with NSW Official Community Visitors (NSW OCV) aims to improve the safety and quality of NDIS supports for NDIS participants and uphold their human rights by:

- ◆ **identifying** opportunities to share NDIS Commission data and information to improve identification of NDIS providers and participants who are in scope.
- ◆ **improving** the value of information provided to the NDIS Commission from a quality, safety and human rights perspective.

The trial will inform a national approach to information-sharing with other state and territory Community Visitor Schemes (CVSs).



The initial stages of the project are well underway and included a desktop review of CVS legislation and functions. This information has been used to inform the NDIS Commission about the scope of CVS functions and where these overlap with the NDIS.



The NDIS Commission recognises the important role that CVSs play in promoting and protecting the rights and wellbeing of people with disability.



Our CVS project runs parallel with the Department of Health, Disability and Ageing (DHDA) – *Nationally Consistent Community Visitors Scheme* project.

Update

- ◆ We held a co-design workshop with NSW OCV to discuss detailed project deliverables and understand data requests.
- ◆ Information about the project was published in the August 2025 edition of the [Provider Newsletter](#).
- ◆ In October 2025, a first tranche of information and data was shared with NSW OCV focussing on registered providers delivering Supported Independent Living and Specialist Disability Accommodation.
- ◆ Development of a second tranche of information and data and related disclosure arrangements is underway.
- ◆ The next phase of the project will run in the first half of 2026 when the NDIS Commission will work closely with all states and territories on CVS information-sharing.