

SENATOR JENNY MCALLISTER MINISTER FOR THE NATIONAL DISABILITY INSURANCE SCHEME

MEDIA RELEASE

MANDATORY REGISTRATION FOR SUPPORTED INDEPENDENT LIVING AND PLATFORM PROVIDERS TO START FROM NEXT YEAR

The Albanese Government has announced today that mandatory registration for disability service providers in Supported Independent Living (SIL), as well as platform providers, will begin from 1 July 2026.

This means that every provider delivering these NDIS-funded supports must register with the NDIS Quality and Safeguards Commission.

All Supported Independent Living and platform providers will be subject to high quality standards and independent audits, suitability assessments, reporting requirements and worker screening checks.

SIL providers deliver in-home supports so that people with a disability get help or supervision to live as independently as possible, including in shared accommodation. It may involve personal care and other daily tasks such as showering, dressing, cooking and cleaning.

Moving to mandatory registration for SIL providers is happening alongside the development of new Practice Standards for SIL.

They will focus on quality and safety in shared accommodation and daily supports, while improving worker training requirements and the conduct of SIL audits.

Platform providers connect NDIS participants and support workers through online marketplaces, often facilitating high-volume, low-visibility interactions.

The changes follow extensive <u>consultation</u> with the disability community and NDIS sector undertaken by the NDIS Commission, and respond to recommendations from the

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NDIS Review, the Disability Royal Commission, and the NDIS Provider and Worker

Registration Taskforce.

More information and guidance on transition arrangements will be provided by the NDIS

Commission in early 2026, so providers have adequate time to prepare for mandatory

registration.

Quotes attributable to Senator Jenny McAllister, Minister for the NDIS:

"Mandatory registration for Supported Independent Living and platform providers means

we are setting a higher bar for providers of these critical, high-risk disability support

services.

"A provider won't be able to deliver services without demonstrating a genuine capability

to deliver quality services to people with a disability.

"It's likely there are some unregistered providers currently operating who wouldn't meet

the high standards required of registered providers.

"These providers will need to either shape up or ship out.

"Stronger regulation of providers means better protections for NDIS participants and a

stronger, safer NDIS."

Quotes attributable to NDIS Quality and Safeguards Commissioner Louise

Glanville:

"Mandatory registration for SIL and platform providers will enable the NDIS Commission

to have greater visibility and control over who operates in the NDIS market.

"We want providers to meet clear and consistent standards so participants can feel

confident about the supports they receive.

"Registration isn't a once-off exercise – providers must continuously meet quality

standards or be held accountable."

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