



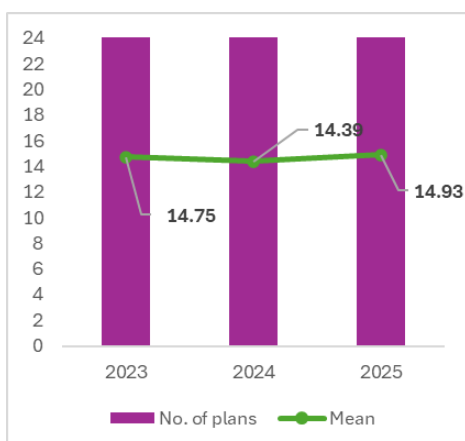
BSP Quality Snapshot 2025

Background

The Behaviour Support Plan (BSP) Quality and Compliance Project aligns with performance measure 4.4 in the NDIS Quality and Safeguard Commission's [Corporate Plan 2024-2025](#). The project provides a snapshot of quality based on a random sample of 12% comprehensive BSPs (n=120) lodged in the NDIS Commission portal in February 2025. The BSP-QEII is an evidence-based tool that was used to assess quality and the NDIS Commission's [Comprehensive BSP Checklist](#) tool was used to assess compliance with legislated requirements.

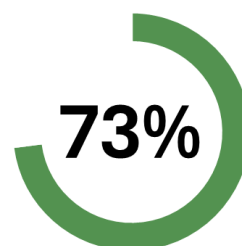
Results

The 2025 BSP-QEII mean score was **14.93**. Comparatively over a three-year period, there has been minimal changes in the results - 2023 the result was **14.75** and in 2024 it was **14.39**.



This score, 14.93, is above the minimum required to effect some change (i.e. 13) but does not clearly embody best practice. 73% of plans reviewed scored above 13.

BSP may effect some change



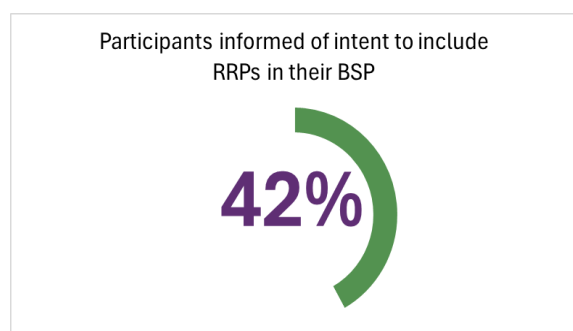
These findings have remained relatively stable since 2023 with only minor improvements in the quality of BSPs. The NDIS Commission is committed to work with specialist behaviour support providers to see better improvement in the quality of BSPs and in the reduction and elimination of restrictive practices.

Improvements were recorded in the rate of consultation. 79% of BSPs included evidence of consultation with the participant. **Every NDIS participant has the right to accessible information and to be supported to make decisions and to have a say in matters that affect them.**

Consultation with Participants



Despite recording an increase on the 2024 score (25%), the results for consultation with the person regarding the intention to use regulated restrictive practices (RRP) in the BSP remain low. 42% of BSPs included evidence that the participant was provided with information about the intention to include RRP in the plan. This requirement is legislated, and the NDIS Commission will take compliance and enforcement action to ensure the rights of NDIS participants are upheld.



92% of BSPs included evidence of consultation with implementing providers, specialists and other mainstream services.



88% of BSPs included evidence the person's family, guardian and any other relevant people were consulted in the development of their BSP.



Committed to the reduction and elimination of RRP and the protection of the rights of NDIS participants

Studies have shown there is a linkage between high quality plans and the reduction of restrictive practices. The NDIS Commission is committed to working with specialist behaviour support providers to ensure there is an uplift in the quality of BSPs.

The NDIS Commission has created resources to support the development of high quality BSPs. This year the NDIS Commission's v.3.0 comprehensive BSP template was associated with higher quality plan scores compared to plans written in other formats. Specialist behaviour support providers are encouraged to visit the website and use the tools and resources available to help meet their legislated obligations.

- [Restrictive Practices and Me](#)
- [Comprehensive BSP checklist](#)
- [Deciding with support](#)
- [Regulated restrictive practices summary and protocols](#)
- [Comprehensive BSP template](#)