



NDIS Quality
and Safeguards
Commission

NDIS Practice Standards

Qualification and Professional
Associations Required
Documentation Guide

October 2025



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Purpose

For NDIS providers who deliver classes of support that require qualified professionals, this guideline outlines the evidence that approved quality auditors (AQA) must receive in order to assess conformity with the Human Resource Management NDIS Practice Standard, set out within the Verification and Core Modules of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018 (the Rules).

This includes through the conduct of verification or certification audit assessment methods by an AQA as set out under the Rules and the National Disability Insurance Scheme (Approved Quality Auditors Scheme) Guidelines 2018 (AQA Guidelines).

Background

The NDIS Practice Standards create an important benchmark for providers to assess their performance, and to demonstrate how they provide high quality and safe supports and services to NDIS participants. Further information on the NDIS Practice Standards is available on the NDIS Commission's [website](#).

The NDIS Commissioner or his/her delegate, may only register a person under section 73E(1) of the *National Disability Insurance Scheme Act 2013* (NDIS Act) if certain conditions are met. These conditions include:

- the applicant has been assessed by an approved quality auditor as meeting the applicable standards and other requirements prescribed by the NDIS Practice Standards; and
- the Commissioner is satisfied that the applicant is suitable to provide supports or services to people with disability.

The NDIS Practice Standards that apply to an applicant, and if registered, a registered NDIS provider, are set out in section 20 of the Rules. All applicants and registered NDIS providers are required to meet the Human Resource Management NDIS Practice Standard as set out under Schedule 1 – Core Module and Schedule 8 – Module 6 of the Rules and which provides:

Each participant's support needs are met by workers who are competent in relation to their role, hold relevant qualifications and have relevant expertise and experience to provide person-centred support.

The NDIS Commission publishes the National Disability Insurance Scheme (Quality Indicators for NDIS Practice Standards) Guidelines 2018 (Quality Indicators) that set out how an

applicant or registered NDIS provider should demonstrate that they meet the outcomes that the NDIS Practice Standards require.

AQA's assess applicants and registered NDIS providers:

- with reference to the Quality Indicators and the individual circumstances of the applicant or registered NDIS provider, and
- using the relevant audit methodology as set out in the AQA Guidelines.

To support the gathering of evidence by an AQA to make an assessment against the Human Resource Management NDIS Practice Standard, applicants and registered NDIS providers must provide evidence as set out below for at least one member of staff, where they are applying to provide, or provide classes of support that require qualified professionals. Applicants and registered NDIS providers applying to provide or providing 0127 Management of Funding for Supports in Participants Plans (Plan Management) must provide certified copies of evidence as set out below for all members of staff identified as plan managers. These classes of support are set out under relevant professions below.

Where an applicant is applying to provide classes of support for which they are yet to employ, or otherwise engage, a qualified professional in accordance with requirements set out below, an AQA will consider further evidence regarding applicant's capacity to meet the Human Resource Management NDIS Practice Standard if the applicant was to be registered. If the applicant is registered, they are required, in accordance with their conditions of registration, to meet the requirements as set out below as they commence delivery of relevant classes of support.

This document may be reviewed as required. Providers and AQAs should check the NDIS Commission's website regularly to ensure that they are complying with the current version of this document.

Requirements by Profession

Aboriginal Health Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice, or equivalent as determined by the Aboriginal and Torres Strait Island Health Practice Board of Australia. Registration with the Aboriginal and Torres Strait Islander Health Practice Board of Australia
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Accountant / Bookkeeper

This profession is associated with the below registration group(s):

- 0127 Management of Funding for Supports in Participants Plans (Plan Management)
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Qualification in: • Certificate III in Accounts Administration • Certificate IV Financial Services (Bookkeeping) • Certificate IV in Bookkeeping/Accounting • Diploma in Financial Planning • Diploma of Accounting • Advanced Diploma of Accounting • Post Graduate Diploma with an accounting emphasis • Tertiary Qualification Degree in Administration Banking and Finance • Tertiary Qualification Degree in Accounting • Tertiary Qualification Graduate Diploma in Accounting • Tertiary Qualification in Accounting/Bookkeeping • Master's degree with an accounting emphasis Additionally, membership with: • Association of Taxation and Management Accountants (ATMA) • Association of Accounting Technicians (AAT) • Association of Certified Bookkeepers (CBK) • Association of Chartered Certified Accountants (ACCA) • Australia Bookkeepers Association Limited (ABAL) • CPA Australia (CPA) • Institute of Certified Bookkeepers (ICB) • Institute of Public Accountants (IPA), or • Chartered Accountants Australia & New Zealand (CAANZ)
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Architect

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold a current licence or registration in the relevant state or territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Art Therapist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Professional Membership with the Australian, New Zealand and Asian Creative Arts Therapy Association (ANZACATA) Experience in the profession and evidence of involvement in clinical supervision and professional development as required by ANZACATA.
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Audiologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- 0119 Specialised Hearing Services
- 0134 Hearing Services
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Current certification as an Audiology Australia Accredited Audiologist by *Audiology Australia* or a Full Member as an audiologist with the *Australian College of Audiology*

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Audiometrist

This profession is associated with the below registration group(s):

- 0134 Hearing Services
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Current Full Membership of the Hearing Aid Audiometrist Society of Australia; or as an audiometrist with the Australian College of Audiology.

Builder

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Must hold current licence or registration in the relevant State or Territory.

Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.

Building Designer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Building Inspector/Works Assessor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Building Surveyor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Building Work Project Manager

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Building Work Supervisor

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Bus Driver

This profession is associated with the below registration group(s):

- 0108 Assistance with Travel/Transport Arrangements
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence and registration in the relevant State or Territory: • Drivers Licence – relevant to vehicle (e.g. bus, car) • Vehicle registration including vehicle insurances
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Carpenter/Joiner

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Counsellor

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Membership with the Australian Counselling Association or as a counsellor with the Psychotherapy and Counselling Federation of Australia as an accredited PACFA Registrant or full membership with Certified Practicing Counsellors Australia.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Developmental Educator

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Full Membership with Developmental Educators Australia Inc.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Dietitian

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Accredited Practising Dietitian with the Dietitians Association of Australia.

If providing home enteral nutrition therapy specific experience/ knowledge of home enteral nutrition essential.

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Driving Instructor

This profession is associated with the below registration group(s):

- 0129 Specialised Driver Training
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence and registration in the relevant State or Territory: • Drivers Licence – relevant to vehicle (e.g. bus, car) • Vehicle registration including vehicle insurance Must be a licenced driving instructor with experience in providing training to people with disability and in the use of adapted vehicles.
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Electrician

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Engineer

This profession is associated with the below registration group(s):

- 0109 Vehicle Modifications
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience modifying vehicles to comply with Australian Design Rules, Australian Standards and State Engineering Certification and Registration requirements.
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Exercise Physiologist

This profession is associated with the below registration group(s):

- 0126 Exercise Physiology & Personal Training
- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Accredited exercise physiologist with Exercise and Sports Science Australia (ESSA)
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Interpreter/Translator

This profession is associated with the below registration group(s):

- 0121 Interpreting and Translation
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Certified or Recognised Practising Interpreter or Translator with the National Accreditation Authority for Translators and Interpreters Ltd (NAATI) Experience working with people with disability
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Mechanic

This profession is associated with the below registration group(s):

- 0109 Vehicle Modifications
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience modifying vehicles to comply with Australian Design Rules and Standards.
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Music Therapist

Music Therapist This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Active 'Registered Music Therapist' with the Australian Music Therapy Association. Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body
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Occupational Therapist

This profession is associated with the below registration group(s):

- 0111 Home Modification
- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Registration with the Occupational Therapy Board of Australia

Home Modifications

Experience & understanding of concepts & limitations of AS 1428 & other disability access standards & their application in accordance with a person's needs & specifications of plans.

Customised Prosthetics

Experience relevant to the specific customised technology you wish to provide or assess

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Orientation and Mobility Specialist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Registered Orientation and Mobility Specialist by the Orientation and Mobility Association of Australasia

Orthoptist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Current registration with Australian Orthoptic Board. Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Orthotist/Prosthetist

This profession is associated with the below registration group(s):

- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Membership with the Australian Orthotic Prosthetic Association and/or recognition by a state/territory orthotic program as a qualified orthotic practitioner. Experience relevant to the specific customised technology you wish to provide or assess
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Other Professions

The following registration groups that are subject to a verification audit assessment can be delivered by any profession, whether listed in this document or not. However, additional requirements still apply.

- 0101 Accommodation / Tenancy Assistance
- 0103 Assistive Products for Personal Care and Safety
- 0105 Personal mobility equipment
- 0108 Assistance with Travel/Transport & Arrangements
- 0112 Assistive Equipment for Recreation
- 0113 Vision Equipment
- 0116 Innovative Community Participation
- 0120 Household Tasks
- 0122 Hearing Equipment
- 0123 Assistive Products for Household Tasks
- 0124 Communication & Information Equipment
- 0130 Assistance Animals

These professions must meet the following requirements:

Required qualifications / experience:

Where applicable

Relevant product knowledge and experience working with people with disability.

Assistance with Travel/Transport & Arrangements

Relevant State/Territory Regulatory Authority:

- **Drivers Licence** – relevant to vehicle (e.g. bus, standard car)
- **Vehicle registration** including vehicle insurances

Note that where the support being delivered is the supply of an adapted vehicle, a driver's licence is not required.

Pedorthist

This profession is associated with the below registration group(s):

- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Membership, of the Pedorthic Association of Australia.

Experience relevant to the specific customised technology provided or assessed

Personal Trainer

This profession is associated with the below registration group(s):

- 0126 Exercise Physiology & Personal Training
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Personal training qualification, Certificate III, IV or Diploma in Fitness or equivalent.

Plumber/Gas Fitter/Drainer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Physiotherapist

This profession is associated with the below registration group(s):

- 0118 Early Intervention Supports for Early Childhood
- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Registration with the Physiotherapy Board of Australia <u>Customised Prosthetics</u> Experience relevant to the specific customised technology you wish to provide or assess <u>Therapeutic Supports</u> Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Podiatrist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- 0135 Custom Prosthetics
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Registration with the Podiatry Board of Australia <u>Customised Prosthetics</u> Experience relevant to the specific customised technology you wish to provide or assess <u>Therapeutic Supports</u> Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Psychologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Registration with the Psychology Board of Australia Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Registered Nurse

(For the purposes of 114 Community Nursing Care this includes Enrolled Nurse and Clinical Nurse Consultant)

This profession is associated with the below registration group(s):

- 0114 Community Nursing Care
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Registration with the Nursing and Midwifery Board of Australia Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body
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Rehabilitation Counsellor

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Membership with the Australian Society of Rehabilitation Counsellors Inc or equivalent Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Rehabilitation Engineer

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Chartered Professional Membership with Engineers Australia

Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.

Social Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:

Membership with Australian Association of Social Workers or, if in South Australia - registration with the Social Workers Registration Board of South Australia

Accommodation / Tenancy Assistance

Experience delivering person-centred services & working with people with disabilities to obtain and/or retain appropriate accommodation.

Therapeutic Supports

Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.

Speech Pathologist

This profession is associated with the below registration group(s):

- 0128 Therapeutic Supports
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Certified Practising Speech Pathologist (CPSP) as approved by Speech Pathology Australia Experience in the profession and evidence of involvement in clinical supervision and professional development as required by the appropriate professional body.
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Taxi Driver

This profession is associated with the below registration group(s):

- 0108 Assistance with Travel/Transport Arrangements
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Relevant State/Territory Regulatory Authority: • Drivers Licence – relevant to vehicle (e.g. bus, car) • Taxi Licence
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Tiler

This profession is associated with the below registration group(s):

- 0111 Home Modification
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Must hold current licence or registration in the relevant State or Territory where applicable. Experience and understanding of concepts and limitations of AS 1428 and other disability access standards and their application in accordance with a person's needs and specifications of plans.
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Welfare Worker

This profession is associated with the below registration group(s):

- 0101 Accommodation / Tenancy Assistance
- Any registration group listed under 'Other Professions'

This profession must meet the following requirements:

Required qualifications / experience:	Membership with the Australian Community Workers Association or equivalent Experience delivering person-centred services and working with people with disabilities to obtain and/or retain appropriate accommodation.
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Class of Support / Registration Group

Number	Class of Support / Registration Group	Professions
101	Accommodation / Tenancy Assistance	• Welfare Worker • Social Worker • Aboriginal Health Worker • Other Professions
103	Assistive Products for Personal Care and Safety	• Other Professions
105	Personal mobility equipment	• Other Professions
108	Assistance with Travel/Transport Arrangements	• Bus Driver • Taxi Driver • Other Professions
109	Vehicle Modifications	• Engineer • Mechanic
111	Home Modification	• Architect • Builder • Building Designer • Building Inspector/Works Assessor • Building Surveyor • Building Work Project Manager

Number	Class of Support / Registration Group	Professions
		• Building Work Supervisor • Carpenter/Joiner • Electrician • Occupational Therapist • Plumber/Gas Fitter/Drainer • Rehabilitation Engineer • Tiler
112	Assistive Equipment for Recreation	• Other Professions
113	Vision Equipment	• Other Professions
114	Community Nursing Care	• Registered Nurse
116	Innovative Community Participation	• Other Professions
119	Specialised Hearing Services	• Audiologist
120	Household Tasks	• Other Professions
121	Interpreting and Translation	• Interpreter/Translator
122	Hearing Equipment	• Other Professions
123	Assistive Products for Household Tasks	• Other Professions
124	Communication & Information Equipment	• Other Professions
126	Exercise Physiology & Personal Training	• Exercise Physiologist • Personal Trainer

Number	Class of Support / Registration Group	Professions
127	Management of Funding for Supports in Participants Plans	Accountant / Bookkeeper
128	Therapeutic Supports	- Art Therapist - Audiologist - Counsellor - Developmental Educator - Dietitian - Exercise Physiologist - Music Therapist - Occupational Therapist - Orientation and Mobility Specialist - Orthoptist - Physiotherapist - Podiatrist - Psychologist - Rehabilitation Counsellor - Social Worker - Speech Pathologist
129	Specialised Driver Training	Driving Instructor
130	Assistance Animals	Other Professions
134	Hearing Services	- Audiologist - Audiometrist
135	Custom Prosthetics	- Occupational Therapist - Orthotists/Prosthetist - Pedorthotist - Physiotherapist - Podiatrist