



**NDIS Quality
and Safeguards
Commission**

Report about our consultations to make law changes



Easy Read

www.ndiscommission.gov.au

About this report



**NDIS Quality
and Safeguards
Commission**

The **NDIS Quality and Safeguards Commission** made this information.

We will say the **NDIS Commission** for short.

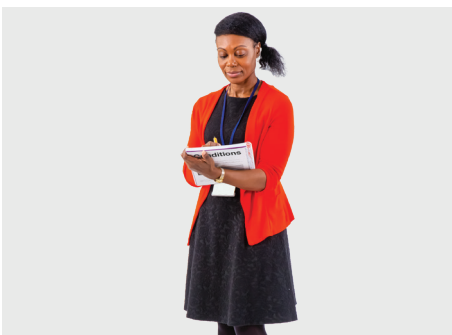


The NDIS Commission makes sure NDIS services

- Are safe



- Follow the rules.



We want to make changes to the law so that the NDIS Commission can do more things.



This will help keep people with disability safe when they use NDIS services.



We did **consultations** about the law changes we want to make.



Consultations are when we ask people and services what they think about something.



This report says what we found out.

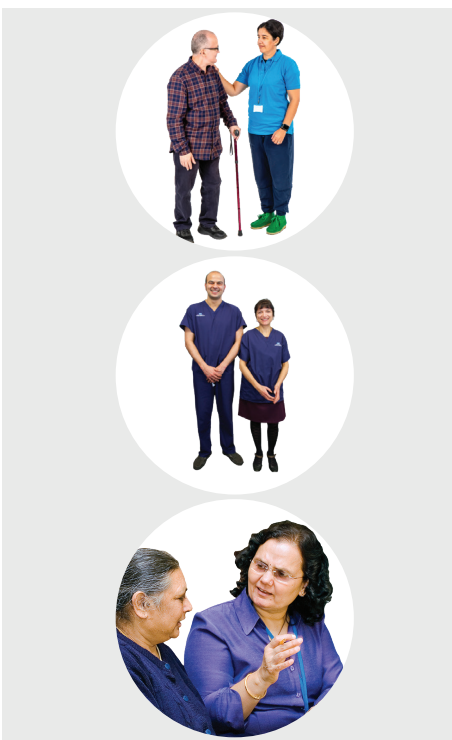
About the consultations



We did the consultations in November and December 2024.



We wanted to find out what people think about the 10 law changes we want.



We heard from

- People with disability that get support from NDIS services
- NDIS services
- **Disability advocacy organisations.**



Disability advocacy organisations make sure people with disability have their rights.

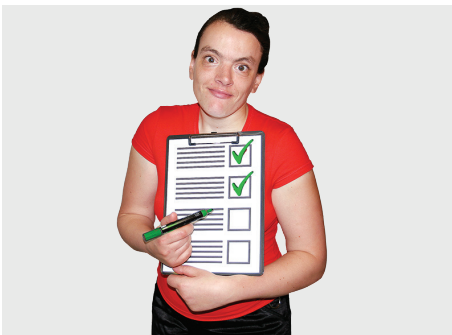
Why we want to make the law changes



The **Disability Royal Commission** looked into the big issues for people with disability.



They found that many things need to get better to keep people with disability safe.



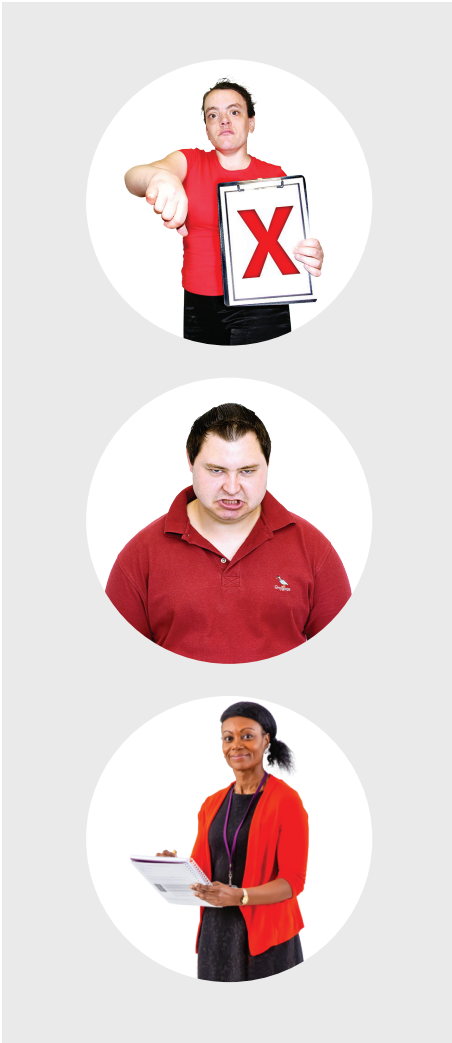
The Australian Government already made changes to the **NDIS Act** to keep people safer.



The **NDIS Act** has all the rules about the NDIS.



We want to make 10 more law changes to help keep people safe at NDIS services.



The law changes will be in these 3 big areas

1. Bigger **penalties** for breaking the rules
2. Stop people who do wrong things from working in the NDIS
3. The NDIS Commission gets the information they need from NDIS providers.



A **penalty** is what happens when someone does not follow the rules like getting a fine.

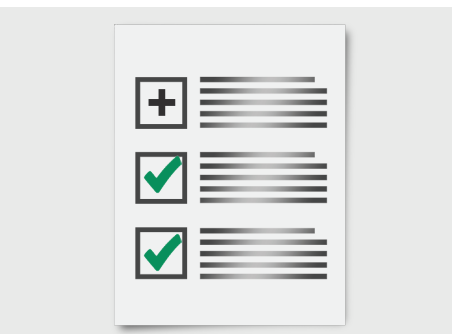
What people said about the law changes we want



In the consultations most organisations and people supported our ideas for the law changes.



Everyone agreed we need to do more to keep people safe when they use NDIS services.



People said the law changes will add things to the NDIS Act that are missing now.

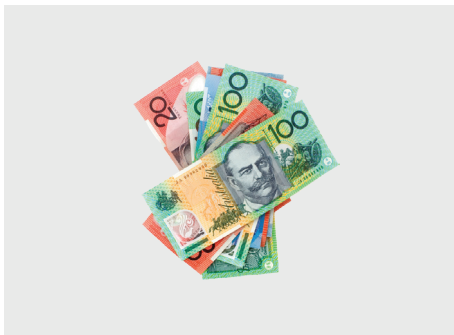


But people also worried about what the law changes could mean.



People worried the law changes could be too hard for

- Small NDIS services
- NDIS services in areas far away from the big cities.



They worried that the law changes might cost too much money for NDIS services to do.



People said it would be good to have more information about how it will all work.



People said NDIS services need enough time and support to make the changes happen.



NDIS services outside the big cities would need even more support.



People said we need to do the law changes in a way that

- Helps make NDIS supports safer

and

- Is ok to do for all NDIS services.

What people said about law changes for area 1



Area 1 is about bigger penalties for breaking NDIS rules.



Bosses of NDIS services should get a fine if they do not make sure their staff follow the NDIS rules.



NDIS services should get a fine if they give any supports to people that are not safe.



NDIS services and staff who break NDIS rules

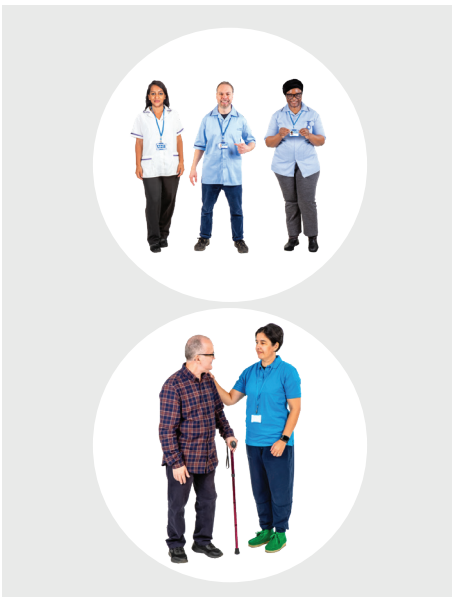
- Should have to pay bigger fines than now
- Might have to go to jail.



Most people said the law changes for area 1 would be good to make NDIS services safer.



Some worried the law changes could scare people to work for NDIS services.



This would make it very hard for services to

- Get staff
- Keep giving people supports.



NDIS services would need a lot of support to make this law change happen.

What people said about law changes for area 2



Area 2 is about stopping bad people from working in the NDIS.



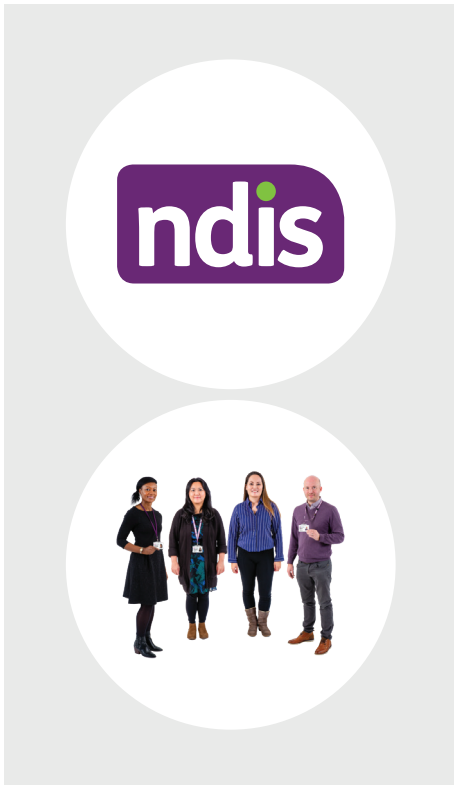
We want to use **banning orders** to help keep more bad people out of the NDIS.



A **banning order** is when an NDIS service or staff is no longer allowed to give NDIS supports.



People that do not follow the banning order might have to go to jail.



Right now banning orders can only be given to

- An NDIS service
- Staff at NDIS services.



We want to add more people to the list of who can get a banning order.



This might be people who give advice to NDIS services.



People liked the idea of being able to give more groups of people banning orders.



Some people shared their ideas of other groups of people who can get banning orders.

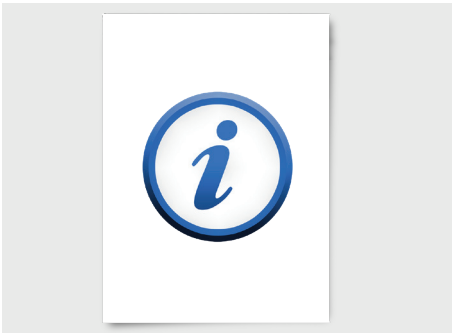


Some people said there should be more information about how the banning orders would work.

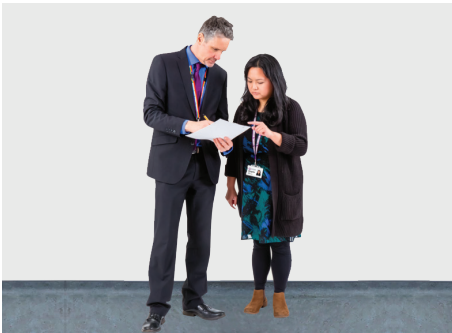
What people said about law changes for area 3



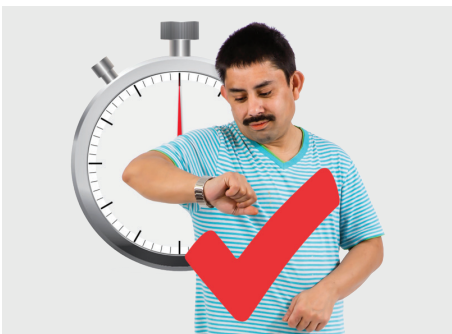
Area 3 is about making sure the NDIS Commission gets the information we need.



The NDIS Commission should be able to get the information we need from NDIS services.



NDIS services must give information to the NDIS Commission when we ask.



This must happen faster than it does now.



We want NDIS services to keep all information in Australia.



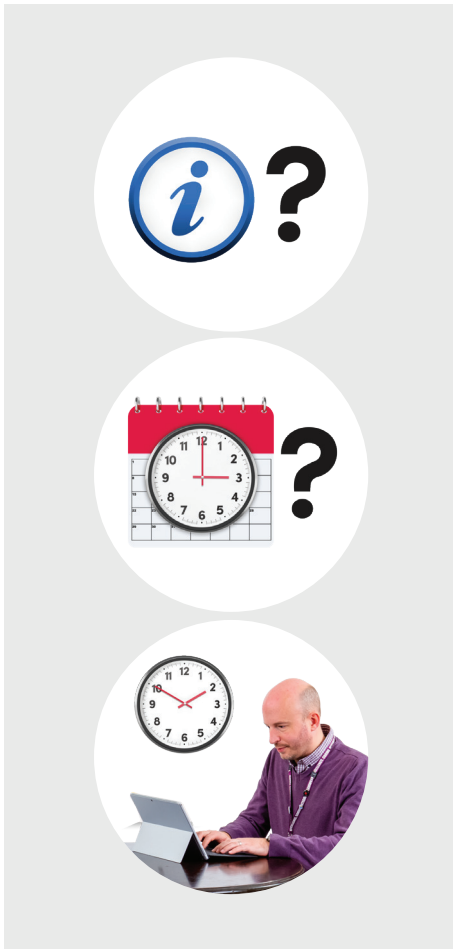
They must not keep any information in other countries.



Most people liked our ideas for the law changes about getting information faster and easier.

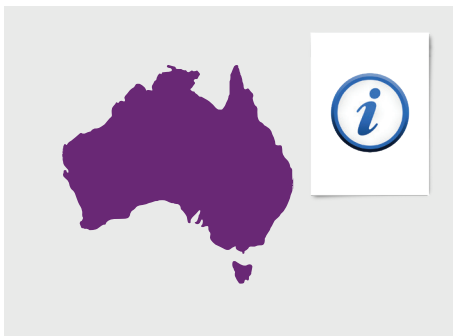


But some people were not sure how easy this will be for NDIS services to do.



They said there should be more information on

- What kind of information we can ask NDIS services for
- When we would ask for this information
- How much time NDIS services have to give the information.



Some people were not sure about NDIS services having to keep information in Australia.



They worried about how much this would cost for NDIS services to do.

What happens next



If the Government agrees we will make a plan of how we could change the NDIS Act.



We will use what we found out from the consultations to make the plan.

Council for Intellectual Disability made this document Easy Read. **CID** for short.
Email CID at **business@cid.org.au** if you want to use any of the pictures.