



**NDIS Quality
and Safeguards
Commission**

Human Rights Guidance Poster

What are human rights?



All people have **human rights**.



Human rights are a list of rules the help everyone have a

- Happy
- Safe
- Healthy life.

What is the NDIS?



The NDIS supports Australians with disability by paying for their supports and services.

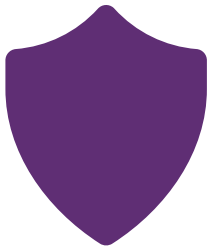


NDIS providers are people who give supports and services to people with disability.

What is the NDIS Commission?



The NDIS Commission makes sure **NDIS providers** are doing a good job.



We protect your human rights in many ways.

The NDIS Commission has 3 human rights duties.



The **Positive Duty** means we will think about your human rights when we

- Do things for you
- Make decisions.



The **Participation Duty** means we will help you have a say in what we do.



The **Duty of Candor** means we will

- Be honest with you
- Say sorry when we could do something better
- Learn from when things go bad
- Get better so bad things do not happen again.

How we will also help protect your human rights.



We make sure your NDIS supports and services are good.



We make sure that the people who NDIS supports and services you protect your human rights.



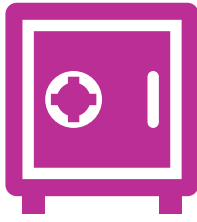
We will make sure you can learn about your human rights.



We will make sure you have ways to be part of decisions.



We will make sure that all information is easy to read.



We will follow the law when we look after your information.



We will support you to be part of making the NDIS better.



We will work with you and **experts**.



Experts are people who know a lot about a topic.

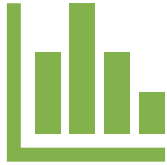


We will share what we learn with you and experts.



We will use **data** and **feedback** to

- understand what is working well
- make things better.



Data is information that helps us learn about something.



Feedback is when you tell someone about

- A problem
- Something they have done well
- How they could do something better.



We will help people do **research** to learn how we can do better.



Research is when we learn about something.



We will make ways for you to give us feedback.



We will make it clear how you can give us feedback.



We will share what we learn with others.



We will work with others to make your NDIS supports and services better.