# NDIS PROVIDER REGISTER – PART 2(b) – OTHER COMPLIANCE AND ENFORCEMENT ACTIONS

# SECTION 73ZS NATIONAL DISABILITY INSURANCE SCHEME ACT 2013[[1]](#footnote-1)

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## Compliance notices

### In force

| Recipient of compliance notice | ABN | City | State | Postcode | Relevant Information |
| --- | --- | --- | --- | --- | --- |
| Dream Big Employment Pty Ltd | 93 663 473 694 | Armadale | WA | 6112 | On 22 December 2022, a compliance notice was issued to Dream Big Employment Pty Ltd under section 73ZM of the N*ational Disability Insurance Scheme Act 2013*. The notice requires Dream Big Employment Pty Ltd to take certain action to address possible non-compliance by it with *National Disability Insurance Scheme (Code of Conduct) Rules 2018*. |
| Pacific Health Wellness Pty Ltd  | 73 169 478 979 | Riverstone | NSW  | 2765 | On 6 December 2022, a compliance notice was issued to the Pacific Health and Wellness Pty Ltd (PHW) under section 73ZM of the N*ational Disability Insurance Scheme Act 2013*. The notice requires PHW to take certain action in order to address possible non-compliance by it with: * the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules* *2018*, specifically:
* the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes; and
* the requirements of a registered NDIS provider’s incident management system.
* the *National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules* *2018*, specifically the Incident Management standard.
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| Pacific Health Wellness Pty Ltd | 73 169 478 979 | Riverstone | NSW  | 2765 | On 6 December 2022, a compliance notice was issued to the Pacific Health and Wellness Pty Ltd (PHW) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires PHW to take certain action in order to address possible non-compliance by it with:* *the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018*, specifically the standards relating to:
* Governance and Operational Management
* Risk Management
* Human Resource Management
* Responsive Support Provision
* Management of medication
* Implementing Behaviour Support Plans
* paragraphs (c),(e) and (f) of the NDIS Code of Conduct, contained in section 6 of the *National Disability Insurance Scheme (Code of Conduct) Rules* *2018*.
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| Livebetter Services Limited | 13 160 259 512  | Orange | NSW | 2800 | On 28 September 2022, a compliance notice was issued to LiveBetter Services Limited (LiveBetter) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires LiveBetter to take certain action in order to address possible non-compliance by it with the NDIS Practice Standards, specifically the standards relating to:* Risk Management
* Information Management
* Human Resource Management
* Responsive Support Provision
 |
| Australian Foundation for Disability (Afford) | 99 000 112 729 | Minchinbury | NSW | 2770 | On 14 November 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Afford to take certain action in order to address possible non-compliance with the *National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018*. |
| Connecting Families Disability Services Pty Ltd | 57626820595 | Silverwater | NSW | 2128 | On 9 June 2022, a compliance notice was issued to Connecting Families Disability Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The notice requires Connecting Families Disability Services Pty Ltd to take certain action in order to address possible systemic non-compliance by it with sections 10 and 12 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, section 8 of the *National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018*, clauses 10, 15 and 26 of Schedule 1 of the *National Disability Insurance Scheme* *(Provider Registration and Practice Standards) Rules 2018* and paragraphs (c),(e) and (f) of the NDIS Code of Conduct, contained in section 6 of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*.On 3 August 2022, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The variation varied the dates by which specified action in the compliance notice is required to be taken.  |
| Devonfield Enterprises Inc. | 48154912044 | Miandetta | TAS | 7310 | On 25 March 2022, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with sections 10, 11, 12 and 13 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.* |
| Peoples Healthcare Services (Australia) Pty Ltd | 20615406276 | Seven Hills | NSW | 2147 | On 7 January 2022, a compliance notice was issued to Peoples Healthcare Services (Australia) Pty. Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Peoples Healthcare Services (Australia) Pty. Ltd. to take certain action in order to address possible non-compliance with section 6(c) of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018.* |
| Community Living Australia Ltd | 24605680635 | Mount Barker | SA | 5251 | On 16 December 2021, a compliance notice was issued to Community Living Australia Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Community Living Australia Ltd to take certain action in order to address possible non-compliance by it with section 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. |
| Adachi Disability Services Pty Ltd  | 70630018058 | Cannington | WA | 6107 | On 6 December 2021, a compliance notice was issued to Adachi Disability Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Adachi Disability Services Pty Ltd to take certain action in order to address possible non-compliance by it with sections 10, 12 and 20 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, section 8 of the *National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018*, and paragraphs (b) and (e) of the NDIS Code of Conduct, contained in section 6 of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*. |
| Care Plus Services Pty Ltd. | 25151219582 | Fyshwick | ACT | 2609 | On 2 December 2021, a compliance notice was issued to Care Plus Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Care Plus Services Ltd. to take certain action in order to address possible non-compliance by it with section 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*.  |

### Completed or no longer in force

| Recipient of compliance notice | ABN | City | State | Postcode | Relevant Information |
| --- | --- | --- | --- | --- | --- |
| Australian Foundation for Disability (Afford) | 99 000 112 729 | Minchinbury | NSW | 2770 | On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Afford to take certain action in order to address possible non-compliance by it with the NDIS Practice Standards, specifically the standards relating to:* Governance and Operational Management
* Risk Management
* Human Resource Management
* Responsive Support Provision
* Management of medication

Australian Foundation for Disability (Afford) has fulfilled the requirements of the compliance notice. |
| Australian Foundation for Disability (Afford) | 99 000 112 729 | Minchinbury | NSW | 2770 | On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Afford to take certain action in order to address possible non-compliance by it with:* the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, specifically:
	+ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes
	+ the requirements of a registered NDIS provider’s incident management system
* the NDIS Practice Standards, specifically the Incident Management standard

Australian Foundation for Disability (Afford) has fulfilled the requirements of the compliance notice. |
| The Disability Trust. | 29001260153 | Spring Hill | NSW | 2500 | On 22 November 2021, a compliance notice was issued to The Disability Trust Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires The Disability Trust Ltd. to take certain action in order to address possible non-compliance by it with sections 9, 22 and 24 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.* The Disability Trust has fulfilled the requirements of the compliance notice. |
| Aruma Foundation Ltd. | 59032986751 | Carnegie | VIC | 3163 | On 22 November 2021, a compliance notice was issued to Aruma Foundation Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Aruma Foundation Ltd. to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.* Aruma Foundation Ltd has fulfilled the requirements of the compliance notice.  |
| MH & R Holdings Pty Ltd | 12624239738 | Richmond | VIC | 3121 | On 29 October 2021, a compliance notice was issued to MH & R Holdings Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The notice requires MH & R Holdings Pty Ltd to take certain action to address possible non-compliance with paragraph (c) of the NDIS Code of Conduct set out in the National Disability Insurance Scheme (Code of Conduct) Rules 2018. The possible non-compliance relates to the management of staff and NDIS participants infected with COVID-19.On 13 December 2021 the compliance notice was revoked under section 73ZM (4) of the National Disability Insurance Scheme Act 2013. MH & R Holdings Pty Ltd is not required to take any further action in relation to the compliance notice. |
| Leap Occupational Therapy Pty Ltd | 59608535600 | Ulverstone | TAS | 7315 | On 12 October 2021, a compliance notice was issued to Leap Occupational Therapy Pty Ltd (Leap) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Leap Occupational Therapy Pty Ltd to take certain action in order to address possible systemic non-compliance with the NDIS Practice Standards in relation to Risk Management, Support Planning and Reportable Incidents involving the use of regulated restrictive practice; and to take certain action in order to address possible non-compliance with section 9 of the National Disability Insurance Scheme (Incident Management and Reportable Incident) Rules 2018. On 23 December 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The variation varied the dates by which specified action in the compliance notice is required to be taken. Leap Occupational Therapy Pty Ltd has fulfilled all the requirements of the compliance notice.  |
| Oak Tasmania | 44055920306 | Hobart  | TAS | 7000 | On 30 July 2021, a compliance notice was issued to Oak Tasmania under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Oak Tasmania to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Oak Tasmania has fulfilled all the requirements of the compliance notice. |
| Mosaic Support Services (TAS) Inc. | 72733048258 | Hobart  | TAS | 7000 | On 30 July 2021, a compliance notice was issued to Mosaic Support Services (TAS) Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Mosaic Support Services (TAS) Inc. to take certain action in order to address possible non-compliance by it with sections 12 and 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Mosaic Support Services (TAS) Inc. has fulfilled all the requirements of the compliance notice. |
| Coastal Residential Service Inc.  | 79005891072 | South Burnie | TAS | 7320 | On 19 July 2021, a compliance notice was issued to Coastal Residential Service Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Coastal Residential Service Inc to take certain action in order to address possible non-compliance by it with sections 12(2) and 13(2) of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Coastal Residential Service Inc. has fulfilled all the requirements of the compliance notice. |
| St Michael’s Association Inc. | 17850072308 | Newstead | TAS | 7250 | On 19 July 2021, a compliance notice was issued to St Michael’s Association Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires St Michael’s Association Inc. to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. St Michael’s Association Inc. has fulfilled all the requirements of the compliance notice. |
| Devonfield Enterprises Inc. | 48154912044 | Miandetta | TAS | 7310 | On 19 July 2021, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. On 6 August 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice. |
| Lifestyle Assistance and Accommodation Service Inc | 89938070173 | Loxton | SA | 5333 | On 30 December 2020, a compliance notice was issued to Lifestyle Assistance and Accommodation Service Inc under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Lifestyle Assistance and Accommodation Service Inc to take certain action in order to address possible non-compliance by it with section 9 of the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.On 8 February 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.Lifestyle Assistance and Accommodation Service Inc has fulfilled all the requirements of the compliance notice. |
| Trustee for the R G De Lyster Family Trust | 71866554355 | Buckland Park | SA | 5120 | On 30 December 2020, a compliance notice was issued to the Trustee for the R G De Lyster Family Trust under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires the Trustee for the R G De Lyster Family Trust to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.On 11 February 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The variation varied the dates by which specified action in the compliance notice is required to be taken.On 29 March 2021, the compliance notice was varied for a second time under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The variation varied the dates by which specified action in the compliance notice was required to be taken. The Trustee for the R G De Lyster Family Trust has fulfilled all the requirements of the compliance notice. |
| Devonfield Enterprises Inc. | 4815491204419 | Miandetta | TAS | 7310 | On 21 December 2020, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 6(c) of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*.Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice.  |
| Anglicare Tasmania Inc. | 90979742836 | Hobart | TAS | 7000 | On 17 December 2020, a compliance notice was issued to Anglicare Tasmania Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Anglicare Tasmania Inc to take certain action in order to address possible non-compliance by it with paragraphs (c), (e) and (g) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018, sections 12(2) and 20 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and section 14 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.On 9 March 2021, the compliance notice was varied under section 73ZM (4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the timeframe and dates by which specified actions in the compliance notice are required to be taken.Anglicare Tasmania Inc. has fulfilled all the requirements of the compliance notice. |
| Community Accommodation and Respite Agency Inc (CARA) | 22813645129 | Hindmarsh | SA | 5007 | On 9 October 2020, a compliance notice was issued to Community Accommodation and Respite Agency Inc under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires CARA to take certain action in order to address possible non-compliance by the company with paragraphs (c) and (e) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018*.* On 28 October 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.On 24 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.On 12 February 2021, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the details of the possible non-compliance and the dates by which specified action in the compliance notice is required to be taken.Community Accommodation and Respite Agency Inc has fulfilled all the requirements of the compliance notice. |
| Eskleigh Foundation Incorporated | 69198102979 | Perth | TAS | 7300 | On 25 September 2020, a compliance notice was issued to Eskleigh Foundation Incorporated under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Eskleigh Foundation Incorporated to take certain action in order to address non-compliances by it with paragraphs (c) and (e) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018, implement and maintain an incident management system that complies with the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and under these Rules, comply with all applicable requirements relating to reportable incidents.On 16 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the date by which a specified action in the compliance notice is required to be taken.Eskleigh Foundation Incorporated has fulfilled all the requirements of the compliance notice. |
| The Northcott Society | 87302064152 | Parramatta | NSW | 2150 | On 23 September 2020, a compliance notice was issued to The Northcott Society under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires The Northcott Society to take certain action in order to address possible non-compliance by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.On 4 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the date by which a specified action in the compliance notice is required to be taken.The Northcott Society has fulfilled all the requirements of the compliance notice.  |
| Life Without Barriers | 15101252171 | Newcastle | NSW | 2300 | On 21 September 2020, a compliance notice was issued to Life Without Barriers under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Life Without Barriers to take certain action in order to address non-compliances by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.Life Without Barriers has fulfilled all the requirements of the compliance notice.  |
| Oak Tasmania | 44055920306 | Hobart | TAS | 7000 | On 23 July 2020, a compliance notice was issued to Oak Tasmania under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Oak Tasmania to take certain action in order to address non-compliances by the company with paragraphs (c) and (d) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018 and section 6 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.On 8 October 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation related to the basis on which the compliance notice was issued.Oak Tasmania has fulfilled all the requirements of the compliance notice.  |
| Integrity Care (SA) Limited | 78619100051 | Edwardstown | SA | 5039 | On 15 May 2020, a compliance notice was issued to Integrity Care (SA) Limited under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Integrity Care (SA) Limited to take certain action in order to address non-compliances by the company with paragraph (f) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.Integrity Care (SA) Limited has fulfilled all the requirements of the compliance notice.  |
| Minda Incorporated | 37020000711 | North Brighton | SA | 5048 | On 17 January 2020, a compliance notice was issued to Minda Incorporated under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Minda Incorporated to take certain action in order to address non-compliances by the company with paragraph (c) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.Minda Incorporated has fulfilled all the requirements of the compliance notice. |
| “I”.DO CARE PTY LTD | 20628174701 | Port Macquarie | NSW | 2444 | On 25 January 2019 a compliance notice was issued to “I”.DO CARE PTY LTD. The notice requires “I”.DO CARE PTY LTD to take certain action, and to refrain from taking certain other action, in order to address non-compliances by the company with paragraphs (f) and (g) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.“I”.DO CARE PTY LTD has been deregistered and the compliance notice no longer has effect.  |

## Suspension of registration

### In force

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| Hopeful Ability Care Pty Ltd | 50645627149 | Guildford West | NSW | 2161 | 101 Accommodation/Tenancy106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport109 Vehicle modification111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation117 Development-Life Skills 118 Early Childhood Supports120 Household Tasks 125 Participate Community127 Plan Management 128 Therapeutic Supports136 Group/Centre Activities | On 7 February 2023, a suspension notice was issued to Hopeful Ability Care Pty Ltd suspending the provider’s registration for a period of 30 days, effective immediately. The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) and 73N(1)(e) of the *National Disability Insurance Scheme Act 2013*. This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Hopeful Ability Care Pty Ltd and its key personnel, including Mr Ufuk Dik, are no longer suitable to provide supports or services to people with disability. On 10 March 2023, a further suspension notice was issued to Hopeful Ability Care Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 10 March 2023. |
| Fine Care Pty Ltd | 26641442506 | Pleasure Point | NSW | 2172 | 101 Accommodation/Tenancy106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks 123 Assistance Prod-Household Task125 Participate Community127 Plan Management 130 Assistance animals131 Specialised Disability Accommodation132 Specialised Support Coordination136 Group/Centre Activities | On 7 February 2023, a suspension notice was issued to Fine Care Pty Ltd suspending the provider’s registration for a period of 30 days, effective from 10 February 2023. The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) and 73N(1)(e) of the *National Disability Insurance Scheme Act 2013*.Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS plans of NDIS participants, including by key personnel, Ms Berivan Khalil. On 9 March 2023, a further suspension notice was issued to Fine Care Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 10 March 2023. |
| AlliedHealth Cleaning Services Pty Ltd | 25606956843 | Kingsgrove | NSW | 2208 | 101 Accommodation/Tenancy106 Assist-Life Stage, Transition107 Assist-Personal Activities111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks 127 Plan Management 130 Assistance animals131 Specialised Disability Accommodation132 Specialised Support Coordination136 Group/Centre Activities | On 7 February 2023, a suspension notice was issued to AlliedHealth Cleaning Services Pty Ltd suspending the provider’s registration for a period of 30 days, effective from 10 February 2023. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*.Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS plans of NDIS participants. On 9 March 2023, a further suspension notice was issued to AlliedHealth Cleaning Services Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 10 March 2023. |

### No longer in force

| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| --- | --- | --- | --- | --- | --- | --- |
| Millennium Disability Care Pty Ltd4-433J-1182 | 59631118879 | Williams Landing | VIC | 3027 | 101 Accommodation/Tenancy102 Assist Access/Maintain Employ103 Assist Prod-Pers Care/Safety106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport115 Daily Tasks/Shared Living117 Development-Life Skills120 Household Tasks123 Assistive Prod-Household Task125 Participate Community133 Spec Support Employ136 Group/Centre Activities | On 30 November 2022, a suspension notice was issued to Millennium Disability Care Pty Ltd suspending the provider’s registration for a period of 30 days, effective immediately. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*.On 30 December 2022, a further suspension notice was issued to Millennium Disability Care Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 31 December 2022.The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| The Trustee for the Gracemanor Service Trust, trading as Grace Disability Services4-433J-379 | 80762545794 | Cobblebank | VIC | 3338 | 101 Accommodation/Tenancy104 Assist Personal Activities High107 Assist-Personal Activities110 Behaviour Support115 Daily Tasks/Shared Living117 Development-Life Skills125 Participate Community | On 11 November 2022, a suspension notice was issued to The Trustee for the Gracemanor Service Trust suspending the provider’s registration for a period of 30 days, effective immediately. The suspension of registration was based on section 73N(1)(e) of the *National Disability Insurance Scheme Act 2013*. |
| My Care Australia Pty Ltd4-G0MVM7Y | 38635585536 | Guildford | NSW | 2161 | 101 Accommodation/Tenancy0106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities | On 2 November 2022, a suspension notice was issued to My Care Australia Group Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 8 November 2022. The suspension of registration was based on section 73N(1) of the *National Disability Insurance Scheme Act 2013.* |
| Forward Focused Group Pty Ltd4-4GHG-1073 | 98643878639 | Armadale | WA | 6112 | 108 Assist-Travel/Transport120 Household Tasks | On 19 October 2022, a suspension notice was issued to Forward Focused Group Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 19 October 2022. The suspension of registration was issued on grounds provided under section 73N(1)(a) of the *National Disability Insurance Scheme Act 2013,* in that a delegate of the NDIS Commissioner had formed a reasonable belief that Forward Focused Group Pty Ltd has breached the *National Disability Insurance Scheme Act 2013* and serves to mitigate any ongoing risks to NDIS participants*.* Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with respect for NDIS participants’ individual rights to freedom of expression, self-determination and decision-making, as well as act with integrity, honesty and transparency. The NDIS Commission identified conduct involving threats, bullying and harassment of NDIS participants, as well as the submission of false claims for payment to the NDIS.On 21 November 2022, a further suspension notice was issued to Forward Focused Group Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 21 November 2022. The suspension of registration was based on section 73N(1)(a) of the *National Disability Insurance Scheme Act 2013.* |
| Advance Accessibility Services Pty Ltd4-BZ3CE48 | 80632216454 | Merrylands | NSW | 2160 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport114 Community Nursing Care115 Daily Tasks/Shared Living116 Innov Community Participation117 Development-Life Skills120 Household Tasks125 Participate Community127 Plan Management136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Advance Accessibility Services Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013.* |
| Future Founders Community Services Pty Ltd4-3LLM-201 | 67621193548 | Belmore | NSW | 2192 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport109 Vehicle modifications114 Community Nursing Care115 Daily Tasks/Shared Living116 Innov Community Participation117 Development-Life Skills120 Household Tasks125 Participate Community127 Plan Management136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Future Founders Community Services Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013.* |
| Muna El-Shreffy / t/as Angel Care and Support Services4-CQAUP8U | 43308722586 | Hinchinbrook | NSW | 2168 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living120 Household Tasks121 Interpret/Translate125 Participate Community127 Plan Management128 Therapeutic Supports136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Muna El-Shreffy, suspending her registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013*. |
| Lynn Clara Scargill t/as Sunrise Care4-4331-4465 | 61803313759 | Bargara | Qld | 4670 | 0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements0115 Daily tasks/shared living0116 Innovative communication participation0117 Development of daily living and life skills0125 Participation in community0136 Group and centre based activities | On 11 November 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately.On 17 December 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately. On 14 February 2022, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 15 February 2022.On 16 March 2022, a further suspension notice was made regarding Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 17 March 2022. The suspensions of registration were based on section 73N(1)(a) of the *National Disability Insurance Scheme Act 2013*. |
| Christopher Sy t/a Processing Plus Therapy 4-3LLM-2498 | 63519622954 | Dean Park | NSW | 2761 | 0126 Exercise Physiology and Personal Training0123 Assistive Products for Household Tasks0120 Household Tasks0108 Assistance with Travel/Transport arrangements | On 20 July 2020, a suspension notice was issued to Christopher Sy, suspending his registration for a period of 30 days, effective immediately.On 17 August 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 20 August 2020. On 15 September 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 September 2020.On 20 October 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 October 2020.On 16 November 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 November 2020.On 16 December 2020, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 December 2020On 15 January 2021, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 15 January 2021*.*The suspensions of registration were based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Joanne Lee Rogers t/a ROGERS Joanne L4-433J-696 (no longer registered) | 30531626806 | Bundaberg | QLD | 4670 | 0120 Household tasks | On 08 April 2020, a suspension notice was issued to Joanne Lee Rogers, suspending her registration for a period of 30 days, effective immediately, under section 73N(1) of the *National Disability Insurance Scheme Act 2013*.The suspension of registration was based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Mitchell Landry t/a Mitchell’s Mowing and Property Services4-4331-2038 (no longer registered) | 91371835847 | Bendigo | VIC | 3550 | 0120 Household tasks | On 12 December 2019, a suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective immediately.On 7 January 2020, a further suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective from 10 January 2020. The suspension of registration was based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Sumaiah Al Shakhshir t/a United Mission4-ARQHY2N (no longer registered) | 71163008842 | Liverpool | NSW | 2170 | 0120 Household tasks | On 24 May 2019, a suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. On 10 July 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. On 21 August 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. The suspension of registration was based on sections 73N(1)(a) and (d) of the *National Disability Insurance Scheme Act 2013*. |
| Alhassane Hilmi t/a Reliance Disability Services4-3LLM-1304 (no longer registered) | 58172045522 | Lurnea | NSW | 2170 | 0120 Household tasks | On 24 May 2019, a suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. On 10 July 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. On 21 August 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. The suspension of registration is based on sections 73N(1)(a) and (d) of the *National Disability Insurance Scheme Act 2013*. |

## Revocation of registration of registered NDIS providers

| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| --- | --- | --- | --- | --- | --- | --- |
| Hopeful Ability Care Pty Ltd | 50645627149 | Guildford West | NSW | 2161 | 101Accommodation / Tenancy 106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport109 Vehicle Modifications111 Home Modification 114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills118 Early Childhood Supports120 Household Tasks125 Participate Community127 Plan Management128 Therapeutic Supports 136 Group/Centre Activities | On 10 March 2023, a notice of revocation of registration was issued to Hopeful Ability Care Pty Ltd under sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 16 March 2023.The revocation of registration was based on sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the *National Disability Insurance Scheme Act 2013*. This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Hopeful Ability Care Pty Ltd and its key personnel, including Mr Ufuk Dik, are no longer suitable to provide supports or services to people with disability.  |
| Fine Care Pty Ltd 4-FI619N8 | 26641442506 | Pleasure Point | NSW | 2172 | 101Accommodation / Tenancy 106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport111 Home Modification 114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks123 Assistive Prod-Household Task125 Participate Community127 Plan Management130 Assistance Animals132 Support Coordination136 Group/Centre Activities | On 9 March 2023, a notice of revocation of registration was issued to Fine Care Pty Ltd under sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 15 March 2023.Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS plans of NDIS participants, including by key personnel, Ms Berivan Khalil.  |
| First Care Pty Ltd4-HCMS79F) | 50655851353 | Epping | VIC | 3076 | 101Accommodation / Tenancy 102 Assist Access/Maintain Employ106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport114 Community Nursing Care115 Daily Tasks/Shared Living 120 Household Tasks125 Participate Community128 Therapeutic Supports131 Specialised Disability Accommodation 136 Group/Centre Activities | On 9 March 2023, a notice of revocation of registration was issued to First Care Pty Ltd under section 73P(1)(a) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 15 March 2023.Conduct identified involved a failure by First Care Pty Ltd to notify the Commissioner of a significant change in the organisation or its governance arrangements, which constitutes a breach of section 13A of the *National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.*  |
| Millennium Disability Care Pty Ltd4-433J-1182 | 59631118879 | Williams Landing | VIC | 3027 | 101 Accommodation/Tenancy102 Assist Access/Maintain Employ103 Assist Prod-Pers Care/Safety106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport115 Daily Tasks/Shared Living117 Development-Life Skills120 Household Tasks123 Assistive Prod-Household Task125 Participate Community133 Spec Support Employ136 Group/Centre Activities | On 11 January 2023, a notice of revocation of registration was issued to Millennium Disability Care Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 13 January 2023.The revocation was issued on grounds provided under sections 73P(1)(a) and 73P(1)(d) of the *National Disability Insurance Scheme Act 2013,* in that a delegate of the NDIS Commissioner has formed a reasonable belief that Millennium Disability Care Pty Ltd has breached the *National Disability Insurance Scheme Act 2013* and is not suitable to be involved in providing supports or services to people with disability.Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. The NDIS Commission identified conduct involving the submission of falsified and inappropriate claims for payment to the NDIS for services not delivered and in collusion with other entities and individuals, which had serious adverse effect on NDIS participants’ mental and physical wellbeing. |
| Forward Focused Group Pty Ltd | 98643878639 | Armadale | WA | 6112 | 108 Assist-Travel/Transport120 Household Tasks | On 20 December 2022 a notice of revocation of registration was issued to Forward Focused Group Pty Ltd under section 73P(1)(a) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 20 December 2022. |
| Alltime Care Pty Ltd4-3LLK-2138 | 48624774063 | Hinchinbrook | NSW | 2168 | 101 Accommodation/ Tenancy 107 Assist-Personal Activities 108 Assist-Travel/Transport 120 Household Tasks 123 Assistive Prod-Household Task 125 Participate Community 127 Plan Management128 Therapeutic Supports | On 1 December 2022 a notice of revocation of registration was issued to Alltime Care Pty Ltd under section 73P(1)(a) and 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 9 December 2022. |
| My Care Australia Pty Ltd4-G0MVM7Y | 38635585536 |  Guildford | NSW | 2161 | 101 Accommodation/ Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities  | On 30 November 2022 a notice of revocation of registration was issued to My Care Australia Pty Ltd under section 73P(1)(a) and 73P(1)(e) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5:00 pm on 1 December 2022. |
| Future Founders Community Services Pty Ltd4-3LLM-201 | 67621193548 | Belmore | NSW | 2192 | 101 Accommodation/Tenancy104  Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108  Assist-Travel/Transport109 Vehicle modifications114 Community Nursing Care115 Daily Tasks/Shared Living116 Innov Community Participation117 Development-Life Skills120 Household Tasks125 Participate Community127 Plan Management136 Group/Centre Activities | On 15 August 2022 a notice of revocation of registration was issued to Future Founders Community Services Pty Ltd under section 73P(1)(a) and 73P(1)(d) of the *National Disability Insurance Scheme Act 2013*. The revocation takes effect from 5:00 pm on 26 August 2022. |
| Muna El-Shreffy / t/as Angel Care and Support Services4-CQAUP8U | 43308722586 | Hinchinbrook | NSW | 2168 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist-Travel/Transport111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living120 Household Tasks121 Interpret/Translate125 Participate Community127 Plan Management128 Therapeutic Supports136 Group/Centre Activities | On 15 August 2022 a notice of revocation of registration was issued to Muna El-Shreffy under section 73P(1)(a) and 73P(1)(d) of the *National Disability Insurance Scheme Act 2013*. The revocation takes effect from 5:00 pm on 26 August 2022. |
| Candice’s House Pty Ltd | 60627489749 | Caloundra | QLD | 4551 | 0101 Accommodation / tenancy assistance0104 Assist high intensity daily personal activities0107 Assistance with daily personal activities0108 Assistance with travel/transport arrangements0114 Community nursing care0115 Assistance with daily life tasks in a group or shared living arrangement0120 Household tasks0125 Community participation0127 Plan management0132 Support coordination0136 Group centre activities | On 9 May 2022 a notice of revocation of registration was issued to Candice’s House Pty Ltd under section 73P(1)(e) of the *National Disability Insurance Scheme Act 2013*. The decision to revoke registration is based on consideration of the suitability requirements set out in the *National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018*. |
| Lynn Clara Scargill t/as Sunrise Care4-4331-4465 | 61803313759 | Bargara | QLD | 4670 | 0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements 0115 Daily tasks/shared living Innovative communication participation 0117 Development of daily living and life skills0125 Participation in community 0136 Group and centre based activities | On 11 April 2022 a notice of revocation of registration was issued to Lynn Clara Scargill under section 73P(1) of the *National Disability Insurance Scheme Act 2013*. The revocation takes effect from 9am on 12 April 2022. |
| Sumaiah Al Shakhshir t/a United Mission4-ARQHY2N | 71163008842 | Liverpool | NSW | 2170 | 0120 Household tasks | On 13 December 2019, a notice of revocation of registration was issued to Sumaiah Al Shakhshir. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.*  |
| Mitchell John Landry t/a Mitchell’s Mowing and Property Services4-4331-2038 | 91371835847 | Bendigo | VIC | 3550 | 0120 Household tasks | On 19 February 2020 a notice of revocation of registration was issued to Mitchell John Landry. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 19 November 2020. |
| Joanne Lee Rogers t/aRogers, Joanne L4-433J-696 | 30531626806 | Bundaberg | QLD | 4670 | 0123 Assistive Prod-Household Task0120 Household Tasks0108 Assist-Travel/Transport0105 Personal Mobility Equipment 0103 Assist Prod-Pers Care/Safety | On 21 May 2020 a notice of revocation of registration was issued to Joanne Lee Rogers under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 22 May 2020. |
| Integrity Care (SA) Limited4-3LLO-1640 | 78619100051 | Edwardstown | SA | 5039 | 0136 Group and Centre Based Activities0131 Specialised Disability Accommodation0125 Participation in community, social and civic activities0120 Household Tasks0117 Development of daily living and life skills0107 Assistance with daily personal activities0104 High Intensity Daily Personal Activities0101 Accommodation /Tenancy Assistance | On 12 August 2020, a notice of revocation of registration was issued to Integrity Care (SA) Limited under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 14 August 2020.  |
| Rehana Ali Mohamed Memon t/a Rehabilitation and Exercise Needs Rehana Memon4-3LLK-1866 | 29711574495 | Auburn | NSW | 2144 | 0132 Specialised Support Coordination0128 Therapeutic Supports0127 Management of funding for supports in participants plan0126 Exercise Physiology and Personal Training0125 Participation in community, social and civic activities0123 Assistive Prod-Household Task0118 Early Intervention supports for early childhood0117 Development of daily living and life skills0111 Home Modification0110 Specialised Behaviour Supports0107 Assistance with daily personal activities0106 Assistance in coordinating or managing life stages, transitions and supports0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety | On 15 December 2020, a notice of revocation of registration was issued to Rehana Ali Mohamed Memon under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 15 December 2020. |
| Christopher Palmares Sy4-3LLM-2498 | 63519622954 | Dean Park | NSW | 2761 | 0126 Exercise Physiology and Personal Training0123 Assistive Products for Household Tasks0120 Household Tasks0108 Assistance with Travel/Transport arrangements | On 16 February 2021, a notice of revocation of registration was issued to Christopher Palmares Sy under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 16 February 2021. |

## Other Actions

### Infringement notices issued pursuant to section 103 of the *Regulatory Powers (Standard Provisions) Act 2014*

| Quarterly period  | Number of infringement notices issued  | Infringement  |
| --- | --- | --- |
| 1 January 2023 to 31 March 2023 | 1 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 October 2022 to 31 December 2022 | 5 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 3 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the requirements under the *National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018.* |
| 1 July 2022 to 30 September 2022 | 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the requirements under the *National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018.* |
| 1 April 2022 to 30 June 2022 | 2 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 January 2022 to 31 March 2022 | 1 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 2 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 October 2021 to 31 December 2021 | 1 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 July 2021 to 30 September 2021 | 2 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 April 2021 to 30 June 2021 | 3 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to requirements to demonstrate compliance under the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018* |
| 2 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 January to 31 March 2021 | 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act. |
| 2 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 October to 31 December 2020 | 8  | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act. |
| 1 July to 30 September 2020 | 1 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 April to 30 June 2020 | 1  | On 21 May 2020 an infringement notice was issued to Integrity Care (SA) Limited (ABN 78619100051), Edwardstown South Australia. The decision to issue an infringement notice is based on Integrity Care (SA) Limited having contravened section 73J of the *National Disability Insurance Scheme Act 2013*. |

### Refusals to re-register previously registered NDIS providers

| Registered provider name/ number | ABN | City | State | Postcode | Registration group | Relevant information |
| --- | --- | --- | --- | --- | --- | --- |
| The Trustee for the Johnston Family Trust trading as My Healthy Mind | 39603218130 | Carrara | QLD | 4211 | 0108 Assist transport/travel arrangements0116 Innovative Community Participation | On 25 February 2022 a decision was made under section 73E(1) of the National Disability Insurance Scheme Act 2013 to refuse an application for registration as a registered NDIS provider in respect of The Trustee of the Johnston Family Trust, trading as My Healthy Mind. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Fantastic Family Day Care Proprietary LTD4-3LLO-1649 | 25166294962 | Greenacre | NSW | 2190 | 0136 Group and Centre Based Activities0132 Specialised Support Coordination0131 Specialised Disability Accommodation0127 Management of funding for supports in participants plan0125 Participation in community, social and civic activities0124 Communication and information equipment0123 Assistive Products for Household Tasks0120 Household Tasks0118 Early Intervention supports for early childhood0117 Development of daily living and life skills0116 Innovative Community Participation0114 Community Nursing care0113 Vision Equipment0112 Assistive equipment for recreation0111 Home Modification0108 Assistance with travel/transport arrangements0107 Assistance with daily personal activities0106 Assistance in coordinating or managing life stages, transitions and supports0105 Personal Mobility Equipment0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety0101 Accommodation /Tenancy Assistance | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Fantastic Family Day Care Proprietary Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Gardenia Family Day Care PTY LTD4-3LLK-2132 | 68600718367 | Bankstown | NSW | 2200 | 0135 Custom Prosthetics0131 Specialised Disability Accommodation0129 Specialised Driver Training0128 Therapeutic Supports0127 Management of funding for supports in participants plan0126 Exercise Physiology and Personal Training0124 Communication and information equipment0123 Assistive Products for Household Tasks0122 Hearing Equipment0121 Interpreting and Translation0120 Household Tasks0116 Innovative Community Participation0114 Community Nursing care0113 Vision Equipment0112 Assistive equipment for recreation0111 Home Modification0109 Vehicle Modifications0108 Assistance with travel/transport arrangements0106 Assistance in coordinating or managing life stages, transitions and supports0105 Personal Mobility Equipment0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety0101 Accommodation /Tenancy Assistance | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Gardenia Family Day Care Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Frangipani Gentle Care Group Homes Pty Ltd | 51617604761 | Wadalba | NSW | 2259 | 0101 Accommodation/Tenancy0114 Community Nursing Care0115 Daily Tasks/Shared Living0118 Early Childhood Supports0120 Household Tasks0131 Specialised Disability Accommodation0132 Support Coordination | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Frangipani Gentle Care Group Homes Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Care and Support Pty Ltd4-3LLM-1889 | 53621312043 | Bass Hill | NSW | 2197 | 0121 Interpreting and Translation0120 Household Tasks0114 Community Nursing Care0108 Assistance with travel/transport arrangements | On 03 August 2020 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Care and Support Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.  |

1. For information about publication of the NDIS Provider Register, see also sections 17 and 18 of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. [↑](#footnote-ref-1)