



## What does an audit mean for me?

### What is an NDIS audit?

Audits are checks of NDIS providers to see how well they work and that they are following government rules. Audits check if your rights as an NDIS participant are being met. These include your right to be safe, be respected, receive good quality services, and achieve your goals.

### Why are participants involved in NDIS audits?

What you have to say is important. You can tell auditors if you feel safe and are happy with the services you receive or how your provider could improve.

### What does this mean for you?

It's your choice whether you take part in the audit or not.

You might choose to let the auditor see your file. You can also choose if you want to talk to the auditors, to have a chat about your life in your residential aged care home.

You can have a friend, family member or advocate with you during the chat if you would like. This shouldn't be someone who works for your aged care home provider.

The audit team will also speak to staff and look at files, so they can write a report for the NDIS Quality and Safeguards Commission and your provider. The report will tell them how well your provider is doing and how they can improve supports and services.



### Contact us

Email [contactcentre@ndiscommission.gov.au](mailto:contactcentre@ndiscommission.gov.au)

Call 1800 035 544 | TTY 133 677

National Relay Service - Speak and Listen 1300 555 727 | SMS relay number 0423 677 767

### Find out more

More information is available on the NDIS Commission website at

[www.ndiscommission.gov.au/participants/audits](http://www.ndiscommission.gov.au/participants/audits)

