



Fact sheet: Comparison of Aged Care Accreditation and NDIS Registration and Audit Requirements

Commonalities across the aged care and NDIS audit processes include:

- Both processes require providers to demonstrate compliance with quality standards.
- Both processes require an assessment of provider and key personnel suitability.
- Both processes require providers to demonstrate knowledge of quality standards, legislation and policy and procedures.
- General audit processes and methodology – assessment against quality standards and quality indicators, review of policy and procedures, interviews with staff and participants, site sampling, review and outcome findings by the relevant Commission.
- 3 Year audit cycle.

Differences across the aged care and NDIS audit process include:

- Terminology differences; the accreditation process in the aged care sector is called registration in the NDIS sector.
- The timing of the audit; the aged care process occurs within 1 year of accreditation and prior to re-accreditation, whereas the NDIS process occurs before registration (or registration renewal).
- Different types of costs; in the aged care system there are application and assessment fees but no audit fees whereas in the NDIS process you pay for the audit but there are no registration fees.
- Under the NDIS audit process you engage your own Approved Quality Auditor whereas in the aged care process you are appointed an assessor.
- The aged care audit is undertaken for every residential aged care site whereas the NDIS audit is only conducted for each organisation with a sample of sites derived from each provider.
- The aged care audit report is publicly available while the NDIS audit report is not.

For further information, please refer to the: NDIS RAC Provider Toolkit Part C - Comparison of Aged Care and NDIS Registration and Audit Requirements.

To learn more about NDIS Registration go to our [Residential aged care provider obligations](#) page.

Contact us

Email: contactcentre@ndiscommission.gov.au

Call: 1800 035 544

Find out more

More information about the NDIS Commission, including resources for providers and participants, is available on the NDIS Commission website: www.ndiscommission.gov.au

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