



Fact sheet: Overview of NDIS Registration

RAC providers supporting NDIS participants are required to be registered with the NDIS Commission.

NDIS registration involves an online application and self-assessment against the NDIS Practice Standards, an independent certification audit against the NDIS Practice Standards, an assessment of suitability of the applicant provider and each of the applicant's key personnel and a registration decision by the NDIS Commission.

RAC providers that are registered NDIS providers will have ongoing obligations for compliance with the NDIS Practice Standards that are monitored through 18 month and three yearly audits.

The key compliance requirements for all registered NDIS providers, including RAC providers are set out in conditions of registration under section 73F of the NDIS Act and include:

- NDIS Practice Standards.
- NDIS Code of Conduct which focus on participants rights, choice, privacy and safety in receiving NDIS supports.
- An in-house complaints management and resolution system that places the person with disability at the centre of the process, is proportional, accessible and well managed.
- An in-house incident management system that records all incidents, implements preventative action, is accessible and meets reportable incident rules.
- Identifying risk assessed roles, ensure workers and other personnel in these roles hold acceptable checks, and ensure records meet NDIS requirements.
- Identifying any restrictive practices in use and understanding obligations as per NDIS requirements. All NDIS providers implementing regulated restrictive practices must comply with supplementary Module 2a in the NDIS Practice Standards.

RAC providers can apply to the NDIS Commission to consider changing their NDIS registration renewal date to align with aged care accreditation processes.

There may be scope to use a recent aged care audit for requirements that are applicable to both aged care and NDIS.

If an aged care audit has recently taken place, **some RAC providers may be able to undergo a modified NDIS RAC audit, this will allow the approved quality audit team to consider** those findings that are applicable to the NDIS audit.

For further information please refer to the NDIS RAC Provider Toolkit Part B - Overview of NDIS Registration.

To learn more about NDIS Registration go to our [Residential aged care provider obligations](#) page.

Contact us

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Find out more

More information about the NDIS Commission, including resources for providers and participants, is available on the NDIS Commission website: www.ndiscommission.gov.au

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