# NDIS PROVIDER REGISTER – PART 2 – SECTION 73ZS NATIONAL DISABILITY INSURANCE SCHEME ACT 2013[[1]](#footnote-1)

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## Banning Orders

The effect of a banning order is that the individual or organisation that is the subject of the order is prohibited from providing NDIS supports and services, or their provision of NDIS supports or services is restricted. For example, a banning order may be made against an individual on the ground that he or she is believed not to be suitable to provide supports or services to people with disability. The basis for that belief might be the fact that the individual has been charged with a criminal offence. In such a case, the NDIS Commission needs to ensure that the making of the order would not prejudice, in any way, criminal proceedings relating to the charge and that it would not be inconsistent with the presumption of the individual’s innocence. Consequently, the order would initially be for a period long enough for the proceedings to be concluded. At the conclusion of the proceedings, the length of the banning order would be revisited, having regard to the outcome of the proceedings and other relevant factors. The result could range from making the order permanent to revoking it.

### In force

| Recipient of banning order | ABN | City | State | Postcode | Relevant Information |
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| Valentine Izuchukwu Ugwumba | n/a | Isabella Plains | ACT | 2905 | On 13 July 2022, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Valentine Izuchukwu Ugwumba from being involved in the provision of supports or services to NDIS participants, both directly and indirectly, for a period of five (5) years, effective from 5:00pm on 22 July 2022.  |
| Mitchel Hazzard | n/a | Alloway | QLD | 4670 | On 30 June 2022, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Mitchel Hazzard from being involved in the provision of supports or services to NDIS participants, both directly and indirectly, for a period of three (3) years, effective from 9:00am on 18 July 2022.  |
| Candice Dixie Tennant Dover | n/a | Caloundra | QLD | 4551 | On 9 May 2022, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Candice Dixie Tennant Dover from being involved in the provision of NDIS funded supports and services, to people with disability for a period of two (2) years, effective from 5:00pm on 10 May 2022. |
| Habonimana Nzokila | n/a | Salisbury | SA | 5108 | On 14 April 2022, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Habonimana Nzokila from being involved in the provision of supports and services, to people with disability for a period of three years, effective from 5:00pm on 20 April 2022. |
| Lynn Clara Scargill trading as Sunrise Care | 61 803 313 759 | Bargara | QLD | 4670 | On 11 April 2022 a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act 2013* prohibiting Lynn Clara Scargill from providing supports and services to NDIS participants for a period of ten years effective from 9am on 20 April 2022. |
| Jasmine Armstrong  | n/a | Oxenford | QLD | 4210 | On 14 March 2022 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Jasmine Armstrong from being involved in the provision of supports and services, directly or indirectly, to NDIS participants for a period of two years effective from 5pm on 15 March 2022.  |
| Simon Johnston | n/a | Carrara | QLD | 4211 | On 25 February 2022 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Simon Johnston from being involved in the provision of supports and services, directly or indirectly, to NDIS participants for a period of six years effective from 5pm on 28 February 2022.  |
| Rachel Lee Reily | n/a | Devonport | TAS | 7310 | On 21 February 2022 a banning order was made under section 73ZN(2A) of the *National Disability Insurance Scheme Act 2013* prohibiting Rachel Lee Reily from being involved in the provision of supports and services to people with disability, for a period of two years effective from 5pm on 28 February 2022. |
| Hope Maree Moloney | n/a | Morayfield | QLD | 4506 | On 17 February 2022, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Hope Maree Moloney from being involved in the provision of supports and services to people with disability for a period of two years and six months, effective from 5pm on 21 February 2022. |
| Elena Pollard | n/a | Yabulu | QLD | 4818 | On 10 February 2022 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Elena Pollard from being involved in the provision of supports and services to people with disability, both directly and indirectly, for a period of two years effective from 5pm on 11 February 2022. |
| Noah Adel | n/a | Canley Heights | NSW | 2166 | On 17 January 2022, a banning order was made under section 73ZN(2A) of the *National Disability Insurance Scheme Act 2013* prohibiting Noah Adel from being involved in the provision of supports and services to people with disability for a period of two years, effective from 5pm on 18 January 2022. |
| Noura Bader | n/a | Lakemba | NSW | 2195 | On 14 January 2022 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Noura Bader from being involved in the provision of supports and services to people with disability for a period of two years, effective from 5pm on 14 January 2022. |
| Gazwan Shahrouk | n/a | South Granville | NSW | 2141 | On 14 January 2022 a banning order was made under section 73ZN(2A) of the *National Disability Insurance Scheme Act 2013* prohibiting Gazwan Shahrouk from being involved in the provision of supports and services to people with disability for a period of two years, effective from 5pm on 14 January 2022. |
| Mohammad Ali Mahomoud Sallam | n/a | Lidcombe | NSW | 2141 | On 14January 2022 a banning order was made under section 73ZN(2A) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Mohammad Sallam from being involved in the provision of supports and services to people with disability, effective from 5pm on 14 January 2022. |
| Amanda Cranfield | n/a | Derwent Park | TAS | 7009 | On 5 January 2022 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Amanda Cranfield from being involved in the provision of supports and services to people with disability for a period of two years effective from 5:00pm on 5 January 2022. |
| Olutola (Daniel) Obasa | n/a | Canley Vale | NSW | 2166 | On 22 December 2021, a permanent banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013*, permanently prohibiting Olutola (Daniel) Obasa from being involved in the provisions of supports and services, directly or indirectly, to people with disability effective from 5:00pm on 22 December 2021. |
| Vesh Chaurasiya | n/a | Hurstville | NSW | 2220 | On 17December 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013*, prohibiting Vesh Chaurasiya from being involved in the provision of supports and services, directly or indirectly, to people with disability for a period of two years effective from 5:00pm on 17 December 2021. |
| Rajeev Chaudhary | n/a | Glenhaven | NSW | 2156 | On 8 December 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013*, prohibiting Rajeev Chaudhary from being involved in the provision of supports and services to people with disability for a period of 18 months effective from 5:00pm on 8 December 2021 |
| Si Han Huang | n/a | Oatlands | NSW | 2117 | On 12 November 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Si Han Huang from being involved in the provision of supports and services, directly and indirectly, to people with disability for a period of two years, effective from 5:00pm on 12 November 2021. |
| Adam Ledgerwood | 31657925677 | Budgewoi | NSW | 2262 | On 8 December 2021, a banning order was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Adam Ledgerwood from providing supports and services to people with disability, effective from 5:00pm on 8 December 2021. |
| Kerrie Ann Barry | n/a | Farmborough Heights | NSW | 2526 | On 29 October 2021, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Kerrie Ann Barry from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 1 year, effective 5:00pm on 2 November 2021. |
| Kim Nicholas | n/a | Craigmore  | SA | 5113 | On 8 September 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Kim Nicholas from providing supports and services, directly or indirectly, to NDIS participants for a period of 3 years, effective from 5:00 pm on 9 September 2021. |
| Alhassane Hilmi  | n/a | Lurnea  | NSW | 2170 | On 9 September 2021, a banning order was made under section 73ZN(1)(c) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Alhassane Hilmi from being involved, directly or indirectly, in the provision of supports and services to people with disability, effective from 5:00 pm on 10 September 2021. |
| Wayne Vonk | n/a | Risdon Vale | TAS | 7016 | On 8 September 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Wayne Vonk, from being involved in the provision of supports and services, directly or indirectly, to people with disability for a period of 2 years, effective from 5:00 pm on 8 September 2021. |
| Jayson Gavenlock | n/a | Baldivis | WA | 6171 | On 15 August 2021, a banning order was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Jayson Gavenlock, from providing supports or services, directly or indirectly, to people with disability except in relation to male persons over the age of 18 years, effective from 5:00 pm on 20 August 2021 until 22 April 2029.  |
| Anastasia Moutsos | n/a | Broadmeadows | VIC | 3044 | On 7 August 2021, a banning order was made under section 73ZN(2)(a)(i) and (iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Anastasia Moutsos, from being involved in the provision of supports and services, directly or indirectly, to people with disability for a period of 3 years, effective from 5:00 pm on 9 August 2021. |
| Monika Paniczko | n/a | Pascoe Vale  | VIC |  3044 | On 7 August 2021, a banning order was made under section 73ZN(2)(a)(i) and (iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Monika Paniczko, from being involved in the provision of supports and services, directly or indirectly, to people with disability for a period of 3 years, effective from 5:00 pm on 9 August 2021. |
| Lisa Wilson  | n/a | Mill Park  | VIC | 3082 | On 7 August 2021, a banning order was made under section 73ZN(2)(a)(i) and (iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Lisa Wilson, from being involved in the provision of supports and services, directly or indirectly, to people with disability for a period of 5 years, effective from 5:00 pm on 9 August 2021. |
| Abdul Aboud | n/a | Balga  | WA | 6061 | On 4 August 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Abdul Aboud, from being involved in the provision of supports and services, directly or indirectly, to NDIS participants for a period of 2 years, effective from 5:00 pm on 6 August 2021. |
| Logan Skye Owen  | n/a | Lutwyche | QLD | 4030 | On 27 July 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Logan Skye Owen, from being involved in the provision of NDIS supports and services, directly or indirectly, to people with disability for a period of 2 years, effective from 5:00 pm on 27 July 2021. |
| Noel John Morris Whipps | n/a | Wynnum West | QLD | 4178 | On 26 July 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Noel John Morris Whipps, from being involved in the provision of disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 2 years, effective from 5:00 pm on 26 July 2021. |
| Nathan Gary Marriott | n/a | Black Mountain  | QLD | 4563 | On 7 July 2021, a banning order of limited application was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013* restricting Nathan Gary Marriott from transporting any NDIS-funded participant in a motor vehicle that he is operating for a period of 3 years, effective from 5:00 pm on 8 July 2021. |
| Reily David Paul Middleby  | n/a | Mudjimba | QLD  | 4564 | On 4 July 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Reily David Paul Middleby from being involved in the provision of NDIS supports and services, directly or indirectly, to people with disability for a period of 2 years, effective from 5:00 pm on 7 July 2021. |
| Jeanette Margarett Morris, also know as Jeanette Yarbo  | n/a | Bongaree | QLD  | 4507 | On 7 July 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Jeanette Margarett Morris, also know as Jeanette Yarbo from being involved in the provision of disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 2 years, effective from 5:00 pm on 7 July 2021. |
| Amy June Collins | n/a | Huntfield Heights | SA | 5163 | On 10 June 2021, a banning order was made under sections 73ZN(2)(a)(i) and 73ZN(2)(a)(ii) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Amy June Collins from being involved in the provision of disability supports or services to people with disability, effective from 5:00 pm on 10 June 2021. |
| Uailangilala Vi | n/a | Bray Park  | QLD | 4500 | On 4 June 2021, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Uailangilala Vi from being involved in the provision of disability supports and services, directly or indirectly, to NDIS participants for a period of 4 years, effective from 5:00 pm on 4 June 2021. |
| Nooroa Lucky  | n/a | Chermside  | QLD | 4032 | On 4 June 2021, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Nooroa Lucky from being involved in the provision of disability supports and services, directly or indirectly, to NDIS participants for a period of 3 years, effective from 5:00 pm on 4 June 2021. |
| Waleed ABDUL RAZAK also known as Alex DEAN also known as Alex DEN also known as Dean ALEX | n/a | Villawood | NSW | 2163 | On 28 May 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Waleed Abdul Razak from being involved in the provision of disability supports and services to people with disability for a period of 2 years, effective from 5:00 pm on 28 May 2021. |
| Nicole Joanne Matthews  | n/a | Moorooka | QLD | 4105 | On 10 May 2021, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Nicole Joanne Matthews from being involved in the provision of disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 13 May 2021. |
| Rui Wang | n/a | Mitchell Park  | SA | 5067 | On 6 May 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Rui Wang from being involved in the provision of disability supports and services, directly or indirectly, to people with disability for a period of 2 years, effective from 5:00 pm on 11 May 2021. |
| Patricia Punsalang  | n/a | Katherine  | NT | 0850 | On 18 April 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Patricia Punsalang from being involved in the provision of disability supports and services, directly or indirectly, to people with disability for a period of 3 years, effective from 5:00 pm on 25 April 2021. |
| Roseanna Barletta | n/a | Bass Hill | NSW | 2197 | On 18 February 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Roseanna Barletta from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 4 years, effective from 5:00 pm on 19 February 2021. |
| Christopher Palmares Sy | 63519622954 | Dean Park | NSW | 2761 | On 16 February 2021, a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act 2013* prohibiting Christopher Palmares Sy from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 16 February 2021. |
| Patricia Rosanna Tirimacco | n/a | Magill | SA | 5072 | On 16 February 2021, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Patricia Rosanna Tirimacco from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 2 years, effective from 5:00 pm on 16 February 2021.On Monday 15 June 2022, the banning order was varied under section 73ZO(1) of the *National Disability Insurance Scheme Act 2013* to permanently prohibit Patricia Rosanna Tirimacco from providing supports or services, directly and indirectly, to NDIS-funded participants on a permanent basis, effective from 9:00am on Monday 20 June 2022. |
| Rosa Maria Maione | n/a | Hectorville | SA | 5073 | On 18 December 2020, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Rosa Maria Maione from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 5 years, effective from 5:00 pm on 18 December 2020. |
| Michael Edgar Feast | n/a | Magill | SA | 5072 | On 15 December 2020, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Michael Edgar Feast from being involved in the provision of disability supports and services, directly or indirectly, to people with disability for a period of 2 years, effective from 5:00 pm on 16 December 2020. |
| Rehana Ali Mohamed Memon | 29711574495 | Auburn | NSW | 2144 | On 15 December 2020, a banning order was made under section 73ZN(1)(a) of *the National Disability Insurance Scheme Act 2013* prohibiting Rehana Ali Mohamed Memon from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 15 December 2020. |
| Miranda Sullivan | 56289954092 | Yinnar South | VIC | 3869 | On 3 December 2020, a banning order was made under section 73ZN of the *National Disability Insurance Scheme Act 2013* prohibiting Miranda Sullivan from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 2 years, effective from 5:00 pm on 4 December 2020. On 16 December 2020, the banning order was varied to specify that it was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013*. |
| Mawada Abdelhamed Daldoom | n/a | Mount Gravatt East | QLD | 4122 | On 2 September 2020, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Mawada Abdelhamed Daldoom from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 4 years, effective from 5:00 pm on 2 September 2020. |
| Ian Krishna Claridge | n/a | Murrembeena | VIC | 3165 | On 14 August 2020, a banning order was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Ian Krishna Claridge from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 17 August 2020. |
| Integrity Care (SA) Limited | 78619100051 | Edwardstown | SA | 5039 | On 12 August 2020, a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Integrity Care (SA) Limited from providing disability supports and services, directly or indirectly, to NDIS participants in the National Disability Insurance Scheme, effective from 5:00 pm on 21 August 2020. |
| Anastasia Arthandi | n/a | Fairfield East | NSW | 2165 | On 6 August 2020, a banning order was made under section 73ZN(2)(b) of the *National Disability Insurance Scheme Act* restricting Anastasia Arthandi from engaging in the following activities for a period of 5 years while employed or otherwise engaged by an NDIS provider: * rostering staff (regardless of the basis on which the staff member is engaged by the NDIS provider); or
* the lodgement of any kind of claim for, or the calculation of entitlement to, any kind of salary, wages or other financial benefit or payment of any kind on behalf of any other person; or
* access to any kind of payroll system (other than for the purposes of receiving wages, salary or other legitimate employment benefits to which Ms Arthandi is lawfully entitled) or any cash book, petty cash arrangements or other financial records held or maintained by or on behalf of the NDIS provider; or
* access to any kind of funds or financial instruments used by the NDIS provider to make payments for goods or services of any kind; or
* access of any kind to funds or financial instruments held by or for the benefit of any person to whom the NDIS provider provides supports and services,

effective from 5:00 pm on 6 August 2020. |
| Ahmed Sharif | n/a | Calamvale | QLD | 4116 | On 22 July 2020, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Ahmed Sharif from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 23 July 2020. |
| Joanne Lee Rogers | n/a | Bundaberg | QLD | 4670 | On 21 May 2020, a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act 2013* prohibiting Joanne Lee Rogers from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 22 May 2020.On 20 May 2022, the banning order was varied to extend the expiration date of the banning order until 22 May 2024. |
| Lynn Marie Penna | n/a | North Lakes | QLD | 4509 | On 6 May 2020 a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Lynn Marie Penna from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 3 years, effective from 5:00 pm on 7 May 2020. |
| Folototo Fa’asolo | n/a | Warner | QLD | 4500 | On 5 May 2020, a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting Folototo Fa’asolo from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 5 years, effective from 5:00 pm on 6 May 2020. |
| Mitchell John Landry | n/a | White Hills | VIC | 3550 | On 18 February 2020 a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act* permanently prohibiting Mitchell John Landry from providing disability supports and services, directly or indirectly, to NDIS-funded participants, effective from 5:00 pm on 19 February 2020. |
| Sumaiah Al Shakhshir | n/a | Liverpool | NSW | 2170 | On 13 December 2019 a banning order was made under section 73ZN(1)(a) of the *National Disability Insurance Scheme Act 2013* prohibiting Sumaiah Al Shakhshir from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 2 years, effective from 13 December 2019.On 9 December 2021, the banning order was varied under section 73ZO(1) of the *National Disability Insurance Scheme Act 2013* to permanently prohibit Sumaiah Al Shakhshir from being involved, directly or indirectly, in the provision of disability supports and services effective from 5:00pm on 13 December 2021.  |
| Violeta Hansen | n/a | Blacktown | NSW | 2148 | On 1 November 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Violeta Hansen from providing disability supports and services, directly or indirectly, to NDIS-funded participants, effective from 5:00 pm on 1 November 2019. |
| Naushad Rayani | n/a | Modbury Heights  | SA | 5092 | On 28 August 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Naushad Rayani from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 29 August 2019. On 6 March 2020, the banning order was varied to make the ban permanent instead of a 2 year ban. As a result, Naushad Rayani is permanently prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants.  |
| Synthia Dee Mopia Restar | n/a | Beecroft | NSW | 2119 | On 14 August 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* permanently prohibiting Synthia Dee Mopia Restar from providing disability supports and services, directly or indirectly, to NDIS-funded participants, effective from 5:00 pm on 14 August 2019. |
| Kairos Services Pty Ltd | n/a | Colyton | NSW | 2760 | On 25 July 2019 a banning order was made under section 73ZN(1)(b)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Kairos Services Pty Ltd from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 5 years, effective from 5:00 pm on 29 July 2019.On 30 January 2020, the banning order was varied from 5 years to 3 years. The 3 year period commences from the date of the original decision being 29 July 2019. |
| Lisa Horton | n/a | Colyton | NSW | 2760 | On 25 July 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Lisa Horton from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 5 years, effective from 5:00 pm on 29 July 2019.On 30 January 2020, the banning order was varied from 5 years to 3 years. The 3 year period commences from the date of the original decision being 29 July 2019. |
| Amal Hilmi | n/a | Heckenberg | NSW | 2168 | On 19 June 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Amal Hilmi from providing disability supports and services, directly or indirectly, to NDIS-funded participants for 12 months, effective from 5:00 pm on 20 June 2019.On 16 June 2020, the banning order was varied to make the ban permanent. As a result, Amal Hilmi is permanently prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants.  |
| Alaedine Rifai | n/a | Heckenberg | NSW | 2168 | On 19 June 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Alaedine Rifai from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 20 June 2019.On 16 June 2020, the banning order was varied to make the ban permanent. As a result, Alaedine Rifai is permanently prohibited from providing disability supports and services, directly or indirectly, to NDIS-funded participants.  |
| Mostafa Hilmi | n/a | Liverpool | NSW | 2170 | On 19 June 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Mostafa Hilmi from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 20 June 2019.On 16 June 2020, the banning order was varied to extend the expiration date of the order from 20 June 2020 to 20 June 2021.On 18 June 2021, the banning order was varied to make the ban permanent, effective from 20 June 2021. As a result, Mostafa Hilmi is permanently prohibited from being involved, directly or indirectly, in the provision of disability supports and services.  |
| Michelle Ross | n/a | Liverpool | NSW | 2170 | On 19 June 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Michelle Ross from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 20 June 2019.On 16 June 2020, the banning order was varied to extend the expiration date of the order from 20 June 2020 to 20 June 2021.On 18 June 2021, the banning order was varied to make the ban permanent, effective from 20 June 2021. As a result, Michelle Ross is permanently prohibited from being involved, directly or indirectly, in the provision of disability supports and services.  |
| Steven Jon Bailey | n/a | Port Macquarie | NSW | 2444 | On 18 January 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Steven Jon Bailey from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 18 January 2019.On 15 January 2020, the banning order was varied extending the expiration date of the order from 17 January 2020 to 18 June 2021.On 17 June 2021, the banning order was varied to make the ban permanent, effective from 18 June 2021. As a result, Steven Jon Bailey is permanently prohibited from being involved in the provision of supports or services to people with disability.  |

### No longer in force

| Recipient of banning order | ABN | City | State | Postcode | Relevant Information |
| --- | --- | --- | --- | --- | --- |
| Katrina Harrington | n/a | Gladstone | QLD | 4680 | On 12 September 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Katrina Harrington from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 13 September 2019. On 8 September 2021, the banning order was varied to prohibit Ms Harrington from being involved in the provision of supports and services to people with disability up to and including 13 March 2022. |
| Ronald John Matthews | n/a | Toogum | QLD | 4655 | On 3 October 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Ronald John Matthews from providing disability supports and services, directly or indirectly, to NDIS-funded participants in the National Disability Insurance Scheme, for a period of 2 years, effective from 5:00 pm on 4 October 2019. |
| Terese Wirth | n/a | Wingham | NSW | 2429 | On 17 September 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Terese Wirth from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 18 September 2019. On 15 September 2020, the banning order was varied to extend the expiration date of the order from 18 September 2020 to 18 September 2021. |
| Lisa Suwarni Towill | n/a | Hectorville | SA | 5073 | On 16 September 2020, a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Lisa Suwarni Towill from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 16 September 2020. |
| Michael Edgar Feast | n/a | Magill | SA | 5072 | On 21 October 2020 a banning order was made under section 73ZN(2)(a)(iv) of the *National Disability Insurance Scheme Act 2013* prohibiting Michael Edgar Feast from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 1 month, effective from 5:00 pm on 21 October 2020. |
| Donna Maree Miller | n/a | Taree  | NSW  | 2430 | On 25 February 2020, a banning order was made under section 73ZN(1)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Donna Maree Miller from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 26 February 2020.On 26 February 2020, the banning order was varied to come into effect on 2 March 2020 at 9.00am. |
| David Murray Robinson | n/a | Mount Gambier | SA | 5209 | On 16 December 2019 a banning order was made under section 73ZN(2)(a)(i) of the *National Disability Insurance Scheme Act 2013* prohibiting David Murray Robinson for a period of 1 year from:* providing disability supports and services, directly or indirectly, to NDIS-funded participants unsupervised; and
* providing disability supports and services, directly or indirectly, to NDIS-funded participants during passive overnight shifts

effective from 5:00 pm on 17 December 2019. |
| Sha-Nin Cheong | n/a | Findon | SA | 5023 | On 17 July 2019 a banning order was made under section 73ZN(2)(a)(iii) of the *National Disability Insurance Scheme Act 2013* prohibiting Sha-Nin Cheong from providing disability supports and services, directly or indirectly, to NDIS-funded participants for a period of 12 months, effective from 5:00 pm on 17 July 2019. |

## Compliance notices

### In force

| Recipient of compliance notice | ABN | City | State | Postcode | Relevant Information |
| --- | --- | --- | --- | --- | --- |
| Australian Foundation for Disability (Afford) | 99 000 112 729 | Michinbury | NSW | 2770 | On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Afford to take certain action in order to address possible non-compliance by it with the NDIS Practice Standards, specifically the standards relating to:* Governance and Operational Management
* Risk Management
* Human Resource Management
* Responsive Support Provision
* Management of medication
 |
| Australian Foundation for Disability (Afford) | 99 000 112 729 | Michinbury | NSW | 2770 | On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Afford to take certain action in order to address possible non-compliance by it with:* the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, specifically:
	+ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes
	+ the requirements of a registered NDIS provider’s incident management system
* the NDIS Practice Standards, specifically the Incident Management standard
 |
| Connecting Families Disability Services Pty Ltd | 57626820595 | Silverwater | NSW | 2128 | On 9 June 2022, a compliance notice was issued to Connecting Families Disability Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The notice requires Connecting Families Disability Services Pty Ltd to take certain action in order to address possible systemic non-compliance by it with sections 10 and 12 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, section 8 of the *National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018*, clauses 10, 15 and 26 of Schedule 1 of the *National Disability Insurance Scheme* *(Provider Registration and Practice Standards) Rules 2018* and paragraphs (c),(e) and (f) of the NDIS Code of Conduct, contained in section 6 of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*. |
| Devonfield Enterprises Inc. | 48154912044 | Miandetta | TAS | 7310 | On 25 March 2022, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with sections 10, 11, 12 and 13 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.* |
| Peoples Healthcare Services (Australia) Pty Ltd | 20615406276 | Seven Hills | NSW | 2147 | On 7 January 2022, a compliance notice was issued to Peoples Healthcare Services (Australia) Pty. Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Peoples Healthcare Services (Australia) Pty. Ltd. to take certain action in order to address possible non-compliance with section 6(c) of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018.* |
| Community Living Australia Ltd | 24605680635 | Mount Barker | SA | 5251 | On 16 December 2021, a compliance notice was issued to Community Living Australia Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Community Living Australia Ltd to take certain action in order to address possible non-compliance by it with section 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. |
| Adachi Disability Services Pty Ltd  | 70630018058 | Cannington | WA | 6107 | On 6 December 2021, a compliance notice was issued to Adachi Disability Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Adachi Disability Services Pty Ltd to take certain action in order to address possible non-compliance by it with sections 10, 12 and 20 of the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*, section 8 of the *National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018*, and paragraphs (b) and (e) of the NDIS Code of Conduct, contained in section 6 of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*. |
| Care Plus Services Pty Ltd. | 25151219582 | Fyshwick | ACT | 2609 | On 2 December 2021, a compliance notice was issued to Care Plus Services Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Care Plus Services Ltd. to take certain action in order to address possible non-compliance by it with section 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*.  |
| The Disability Trust. | 29001260153 | Spring Hill | NSW | 2500 | On 22 November 2021, a compliance notice was issued to The Disability Trust Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires The Disability Trust Ltd. to take certain action in order to address possible non-compliance by it with sections 9, 22 and 24 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.* |

### Completed or no longer in force

| Recipient of compliance notice | ABN | City | State | Postcode | Relevant Information |
| --- | --- | --- | --- | --- | --- |
| Devonfield Enterprises Inc. | 4815491204419 | Miandetta | TAS | 7310 | On 21 December 2020, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 6(c) of the *National Disability Insurance Scheme (Code of Conduct) Rules 2018*.Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice.  |
| Leap Occupational Therapy Pty Ltd | 59608535600 | Ulverstone | TAS | 7315 | On 12 October 2021, a compliance notice was issued to Leap Occupational Therapy Pty Ltd (Leap) under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Leap Occupational Therapy Pty Ltd to take certain action in order to address possible systemic non-compliance with the NDIS Practice Standards in relation to Risk Management, Support Planning and Reportable Incidents involving the use of regulated restrictive practice; and to take certain action in order to address possible non-compliance with section 9 of the National Disability Insurance Scheme (Incident Management and Reportable Incident) Rules 2018. On 23 December 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The variation varied the dates by which specified action in the compliance notice is required to be taken. Leap Occupational Therapy Pty Ltd has fulfilled all the requirements of the compliance notice.  |
| Group Homes Pty Ltd. | 52140343380 | Crows Nest | NSW | 2065 | On 22 November 2021, a compliance notice was issued to Group Homes Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Group Homes Pty Ltd. to take certain action in order to address possible non-compliance by it with section 9 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Group Homes Pty Ltd has fulfilled all the requirements of the compliance notice.  |
| Aruma Foundation Ltd. | 59032986751 | Carnegie | VIC | 3163 | On 22 November 2021, a compliance notice was issued to Aruma Foundation Ltd. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Aruma Foundation Ltd. to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.* Aruma Foundation Ltd has fulfilled the requirements of the compliance notice.  |
| Coastal Residential Service Inc.  | 79005891072 | South Burnie | TAS | 7320 | On 19 July 2021, a compliance notice was issued to Coastal Residential Service Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Coastal Residential Service Inc to take certain action in order to address possible non-compliance by it with sections 12(2) and 13(2) of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Coastal Residential Service Inc. has fulfilled all the requirements of the compliance notice. |
| Oak Tasmania | 44055920306 | Hobart  | TAS | 7000 | On 30 July 2021, a compliance notice was issued to Oak Tasmania under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Oak Tasmania to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Oak Tasmania has fulfilled all the requirements of the compliance notice. |
| Mosaic Support Services (TAS) Inc. | 72733048258 | Hobart  | TAS | 7000 | On 30 July 2021, a compliance notice was issued to Mosaic Support Services (TAS) Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Mosaic Support Services (TAS) Inc. to take certain action in order to address possible non-compliance by it with sections 12 and 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. Mosaic Support Services (TAS) Inc. has fulfilled all the requirements of the compliance notice. |
| St Michael’s Association Inc. | 17850072308 | Newstead | TAS | 7250 | On 19 July 2021, a compliance notice was issued to St Michael’s Association Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires St Michael’s Association Inc. to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. St Michael’s Association Inc. has fulfilled all the requirements of the compliance notice. |
| Devonfield Enterprises Inc. | 48154912044 | Miandetta | TAS | 7310 | On 19 July 2021, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 13 of the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018*. On 6 August 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice. |
| MH & R Holdings Pty Ltd | 12624239738 | Richmond | VIC | 3121 | On 29 October 2021, a compliance notice was issued to MH & R Holdings Pty Ltd under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The notice requires MH & R Holdings Pty Ltd to take certain action to address possible non-compliance with paragraph (c) of the NDIS Code of Conduct set out in the National Disability Insurance Scheme (Code of Conduct) Rules 2018. The possible non-compliance relates to the management of staff and NDIS participants infected with COVID-19.On 13 December 2021 the compliance notice was revoked under section 73ZM (4) of the National Disability Insurance Scheme Act 2013. MH & R Holdings Pty Ltd is not required to take any further action in relation to the compliance notice. |
| Community Accommodation and Respite Agency Inc (CARA) | 22813645129 | Hindmarsh | SA | 5007 | On 9 October 2020, a compliance notice was issued to Community Accommodation and Respite Agency Inc under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires CARA to take certain action in order to address possible non-compliance by the company with paragraphs (c) and (e) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018*.* On 28 October 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.On 24 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.On 12 February 2021, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the details of the possible non-compliance and the dates by which specified action in the compliance notice is required to be taken.Community Accommodation and Respite Agency Inc has fulfilled all the requirements of the compliance notice. |
| Anglicare Tasmania Inc. | 90979742836 | Hobart | TAS | 7000 | On 17 December 2020, a compliance notice was issued to Anglicare Tasmania Inc. under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Anglicare Tasmania Inc to take certain action in order to address possible non-compliance by it with paragraphs (c), (e) and (g) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018, sections 12(2) and 20 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and section 14 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.On 9 March 2021, the compliance notice was varied under section 73ZM (4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the timeframe and dates by which specified actions in the compliance notice are required to be taken.Anglicare Tasmania Inc. has fulfilled all the requirements of the compliance notice. |
| Lifestyle Assistance and Accommodation Service Inc | 89938070173 | Loxton | SA | 5333 | On 30 December 2020, a compliance notice was issued to Lifestyle Assistance and Accommodation Service Inc under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Lifestyle Assistance and Accommodation Service Inc to take certain action in order to address possible non-compliance by it with section 9 of the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.On 8 February 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.Lifestyle Assistance and Accommodation Service Inc has fulfilled all the requirements of the compliance notice. |
| Trustee for the R G De Lyster Family Trust | 71866554355 | Buckland Park | SA | 5120 | On 30 December 2020, a compliance notice was issued to the Trustee for the R G De Lyster Family Trust under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires the Trustee for the R G De Lyster Family Trust to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.On 11 February 2021, the compliance notice was varied under section 73ZM of the *National Disability Insurance Scheme Act 2013.* The variation varied the dates by which specified action in the compliance notice is required to be taken.The Trustee for the R G De Lyster Family Trust has fulfilled all the requirements of the compliance notice. |
| Eskleigh Foundation Incorporated | 69198102979 | Perth | TAS | 7300 | On 25 September 2020, a compliance notice was issued to Eskleigh Foundation Incorporated under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Eskleigh Foundation Incorporated to take certain action in order to address non-compliances by it with paragraphs (c) and (e) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018, implement and maintain an incident management system that complies with the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and under these Rules, comply with all applicable requirements relating to reportable incidents.On 16 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the date by which a specified action in the compliance notice is required to be taken.Eskleigh Foundation Incorporated has fulfilled all the requirements of the compliance notice. |
| The Northcott Society | 87302064152 | Parramatta | NSW | 2150 | On 23 September 2020, a compliance notice was issued to The Northcott Society under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires The Northcott Society to take certain action in order to address possible non-compliance by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.On 4 November 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation varied the date by which a specified action in the compliance notice is required to be taken.The Northcott Society has fulfilled all the requirements of the compliance notice.  |
| Life Without Barriers | 15101252171 | Newcastle | NSW | 2300 | On 21 September 2020, a compliance notice was issued to Life Without Barriers under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Life Without Barriers to take certain action in order to address non-compliances by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.Life Without Barriers has fulfilled all the requirements of the compliance notice.  |
| Oak Tasmania | 44055920306 | Hobart | TAS | 7000 | On 23 July 2020, a compliance notice was issued to Oak Tasmania under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Oak Tasmania to take certain action in order to address non-compliances by the company with paragraphs (c) and (d) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018 and section 6 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.On 8 October 2020, the compliance notice was varied under section 73ZM(4) of the *National Disability Insurance Scheme Act 2013.* The variation related to the basis on which the compliance notice was issued.Oak Tasmania has fulfilled all the requirements of the compliance notice.  |
| Integrity Care (SA) Limited | 78619100051 | Edwardstown | SA | 5039 | On 15 May 2020, a compliance notice was issued to Integrity Care (SA) Limited under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Integrity Care (SA) Limited to take certain action in order to address non-compliances by the company with paragraph (f) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.Integrity Care (SA) Limited has fulfilled all the requirements of the compliance notice.  |
| Minda Incorporated | 37020000711 | North Brighton | SA | 5048 | On 17 January 2020, a compliance notice was issued to Minda Incorporated under section 73ZM of the *National Disability Insurance Scheme Act 2013*. The notice requires Minda Incorporated to take certain action in order to address non-compliances by the company with paragraph (c) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.Minda Incorporated has fulfilled all the requirements of the compliance notice. |
| “I”.DO CARE PTY LTD | 20628174701 | Port Macquarie | NSW | 2444 | On 25 January 2019 a compliance notice was issued to “I”.DO CARE PTY LTD. The notice requires “I”.DO CARE PTY LTD to take certain action, and to refrain from taking certain other action, in order to address non-compliances by the company with paragraphs (f) and (g) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.“I”.DO CARE PTY LTD has been deregistered and the compliance notice no longer has effect.  |

## Suspension of registration

### In force

| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| --- | --- | --- | --- | --- | --- | --- |
| Advance Accessibility Services Pty Ltd4-BZ3CE48 | 80632216454 | Merrylands | NSW | 2160 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport114 Community Nursing Care115 Daily Tasks/Shared Living116 Innov Community Participation117 Development-Life Skills120 Household Tasks125 Participate Community127 Plan Management136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Advance Accessibility Services Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013.* |
| Future Founders Community Services Pty Ltd4-3LLM-201 | 67621193548 | Belmore | NSW | 2192 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport109 Vehicle modifications114 Community Nursing Care115 Daily Tasks/Shared Living116 Innov Community Participation117 Development-Life Skills120 Household Tasks125 Participate Community127 Plan Management136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Future Founders Community Services Pty Ltd, suspending the provider’s registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013.* |
| Muna El-Shreffy / t/as Angel Care and Support Services4-CQAUP8U | 43308722586 | Hinchinbrook | NSW | 2168 | 101 Accommodation/Tenancy104 Assist Personal Activities High106 Assist-Life Stage, Transition107 Assist-Personal Activities108 Assist Travel/Transport111 Home Modification114 Community Nursing Care115 Daily Tasks/Shared Living120 Household Tasks121 Interpret/Translate125 Participate Community127 Plan Management128 Therapeutic Supports136 Group/Centre Activities | On 9 June 2022, a suspension notice was issued to Muna El-Shreffy, suspending her registration for a period of 30 days, effective 21 June 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1(d) of the *National Disability Insurance Scheme Act 2013*. |

### No longer in force

| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| --- | --- | --- | --- | --- | --- | --- |
| Lynn Clara Scargill t/as Sunrise Care4-4331-4465 | 61803313759 | Bargara | Qld | 4670 | 0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements0115 Daily tasks/shared living0116 Innovative communication participation0117 Development of daily living and life skills0125 Participation in community0136 Group and centre based activities | On 11 November 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately.On 17 December 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately. On 14 February 2022, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 15 February 2022.On 16 March 2022, a further suspension notice was made regarding Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 17 March 2022. The suspensions of registration were based on section 73N(1)(a) of the *National Disability Insurance Scheme Act 2013*. |
| Christopher Sy t/a Processing Plus Therapy 4-3LLM-2498 | 63519622954 | Dean Park | NSW | 2761 | 0126 Exercise Physiology and Personal Training0123 Assistive Products for Household Tasks0120 Household Tasks0108 Assistance with Travel/Transport arrangements | On 20 July 2020, a suspension notice was issued to Christopher Sy, suspending his registration for a period of 30 days, effective immediately.On 17 August 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 20 August 2020. On 15 September 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 September 2020.On 20 October 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 October 2020.On 16 November 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 November 2020.On 16 December 2020, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 December 2020On 15 January 2021, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 15 January 2021*.*The suspensions of registration were based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Joanne Lee Rogers t/a ROGERS Joanne L4-433J-696 (no longer registered) | 30531626806 | Bundaberg | QLD | 4670 | 0120 Household tasks | On 08 April 2020, a suspension notice was issued to Joanne Lee Rogers, suspending her registration for a period of 30 days, effective immediately, under section 73N(1) of the *National Disability Insurance Scheme Act 2013*.The suspension of registration was based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Mitchell Landry t/a Mitchell’s Mowing and Property Services4-4331-2038 (no longer registered) | 91371835847 | Bendigo | VIC | 3550 | 0120 Household tasks | On 12 December 2019, a suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective immediately.On 7 January 2020, a further suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective from 10 January 2020. The suspension of registration was based on section 73N(1)(d) of the *National Disability Insurance Scheme Act 2013*. |
| Sumaiah Al Shakhshir t/a United Mission4-ARQHY2N (no longer registered) | 71163008842 | Liverpool | NSW | 2170 | 0120 Household tasks | On 24 May 2019, a suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. On 10 July 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. On 21 August 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately. The suspension of registration was based on sections 73N(1)(a) and (d) of the *National Disability Insurance Scheme Act 2013*. |
| Alhassane Hilmi t/a Reliance Disability Services4-3LLM-1304 (no longer registered) | 58172045522 | Lurnea | NSW | 2170 | 0120 Household tasks | On 24 May 2019, a suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. On 10 July 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. On 21 August 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately. The suspension of registration is based on sections 73N(1)(a) and (d) of the *National Disability Insurance Scheme Act 2013*. |

## Revocation of registration of registered NDIS providers

| Registered provider name/number | ABN | City | State | Postcode | Registration Group | Relevant Information |
| --- | --- | --- | --- | --- | --- | --- |
| Candice’s House Pty Ltd | 60627489749 | Caloundra | QLD | 4551 | 0101 Accommodation / tenancy assistance0104 Assist high intensity daily personal activities0107 Assistance with daily personal activities0108 Assistance with travel/transport arrangements0114 Community nursing care0115 Assistance with daily life tasks in a group or shared living arrangement0120 Household tasks0125 Community participation0127 Plan management0132 Support coordination0136 Group centre activities | On 9 May 2022 a notice of revocation of registration was issued to Candice’s House Pty Ltd under section 73P(1)(e) of the *National Disability Insurance Scheme Act 2013*. The decision to revoke registration is based on consideration of the suitability requirements set out in the *National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018*. |
| Lynn Clara Scargill t/as Sunrise Care4-4331-4465 | 61803313759 | Bargara | QLD | 4670 | 0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements 0115 Daily tasks/shared living Innovative communication participation 0117 Development of daily living and life skills0125 Participation in community 0136 Group and centre based activities | On 11 April 2022 a notice of revocation of registration was issued to Lynn Clara Scargill under section 73P(1) of the *National Disability Insurance Scheme Act 2013*. The revocation takes effect from 9am on 12 April 2022. |
| Sumaiah Al Shakhshir t/a United Mission4-ARQHY2N | 71163008842 | Liverpool | NSW | 2170 | 0120 Household tasks | On 13 December 2019, a notice of revocation of registration was issued to Sumaiah Al Shakhshir. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.*  |
| Mitchell John Landry t/a Mitchell’s Mowing and Property Services4-4331-2038 | 91371835847 | Bendigo | VIC | 3550 | 0120 Household tasks | On 19 February 2020 a notice of revocation of registration was issued to Mitchell John Landry. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 19 November 2020. |
| Joanne Lee Rogers t/aRogers, Joanne L4-433J-696 | 30531626806 | Bundaberg | QLD | 4670 | 0123 Assistive Prod-Household Task0120 Household Tasks0108 Assist-Travel/Transport0105 Personal Mobility Equipment 0103 Assist Prod-Pers Care/Safety | On 21 May 2020 a notice of revocation of registration was issued to Joanne Lee Rogers under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 22 May 2020. |
| Integrity Care (SA) Limited4-3LLO-1640 | 78619100051 | Edwardstown | SA | 5039 | 0136 Group and Centre Based Activities0131 Specialised Disability Accommodation0125 Participation in community, social and civic activities0120 Household Tasks0117 Development of daily living and life skills0107 Assistance with daily personal activities0104 High Intensity Daily Personal Activities0101 Accommodation /Tenancy Assistance | On 12 August 2020, a notice of revocation of registration was issued to Integrity Care (SA) Limited under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 14 August 2020.  |
| Rehana Ali Mohamed Memon t/a Rehabilitation and Exercise Needs Rehana Memon4-3LLK-1866 | 29711574495 | Auburn | NSW | 2144 | 0132 Specialised Support Coordination0128 Therapeutic Supports0127 Management of funding for supports in participants plan0126 Exercise Physiology and Personal Training0125 Participation in community, social and civic activities0123 Assistive Prod-Household Task0118 Early Intervention supports for early childhood0117 Development of daily living and life skills0111 Home Modification0110 Specialised Behaviour Supports0107 Assistance with daily personal activities0106 Assistance in coordinating or managing life stages, transitions and supports0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety | On 15 December 2020, a notice of revocation of registration was issued to Rehana Ali Mohamed Memon under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 15 December 2020. |
| Christopher Palmares Sy4-3LLM-2498 | 63519622954 | Dean Park | NSW | 2761 | 0126 Exercise Physiology and Personal Training0123 Assistive Products for Household Tasks0120 Household Tasks0108 Assistance with Travel/Transport arrangements | On 16 February 2021, a notice of revocation of registration was issued to Christopher Palmares Sy under section 73P(1) of the *National Disability Insurance Scheme Act 2013.* The revocation takes effect from 5pm on 16 February 2021. |

## Other Actions

### Infringement notices issued pursuant to section 103 of the *Regulatory Powers (Standard Provisions) Act 2014*

| Quarterly period  | Number of infringement notices issued  | Infringement  |
| --- | --- | --- |
| 1 July 2022 to 30 September 2022 | 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the requirements under the *National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018.* |
| 1 January 2022 to 31 March 2022 | 1 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 July 2021 to 30 September 2021 | 2 | Contravention of section 73V of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 April 2021 to 30 June 2021 | 3 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 2 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to requirements to demonstrate compliance under the *National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018* |
| 2 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 January to 31 March 2021 | 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act. |
| 2 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with the condition of registration under that Act in relation to the notification requirements under the *National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018*. |
| 1 October to 31 December 2020 | 9  | Contravention of section 73J of the *National Disability Insurance Scheme Act 2013* by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act. |
| 1 July to 30 September 2020 | 1 | Contravention of section 73V(3) of the *National Disability Insurance Scheme Act 2013* by failing to comply with the NDIS Code of Conduct. |
| 1 April to 30 June 2020 | 1  | On 21 May 2020 an infringement notice was issued to Integrity Care (SA) Limited (ABN 78619100051), Edwardstown South Australia. The decision to issue an infringement notice is based on Integrity Care (SA) Limited having contravened section 73J of the *National Disability Insurance Scheme Act 2013*. |

### Refusals to re-register previously registered NDIS providers

| Registered provider name/ number | ABN | City | State | Postcode | Registration group | Relevant information |
| --- | --- | --- | --- | --- | --- | --- |
| The Trustee for the Johnston Family Trust trading as My Healthy Mind | 39603218130 | Carrara | QLD | 4211 | 0108 Assist transport/travel arrangements0116 Innovative Community Participation | On 25 February 2022 a decision was made under section 73E(1) of the National Disability Insurance Scheme Act 2013 to refuse an application for registration as a registered NDIS provider in respect of The Trustee of the Johnston Family Trust, trading as My Healthy Mind. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Fantastic Family Day Care Proprietary LTD4-3LLO-1649 | 25166294962 | Greenacre | NSW | 2190 | 0136 Group and Centre Based Activities0132 Specialised Support Coordination0131 Specialised Disability Accommodation0127 Management of funding for supports in participants plan0125 Participation in community, social and civic activities0124 Communication and information equipment0123 Assistive Products for Household Tasks0120 Household Tasks0118 Early Intervention supports for early childhood0117 Development of daily living and life skills0116 Innovative Community Participation0114 Community Nursing care0113 Vision Equipment0112 Assistive equipment for recreation0111 Home Modification0108 Assistance with travel/transport arrangements0107 Assistance with daily personal activities0106 Assistance in coordinating or managing life stages, transitions and supports0105 Personal Mobility Equipment0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety0101 Accommodation /Tenancy Assistance | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Fantastic Family Day Care Proprietary Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Gardenia Family Day Care PTY LTD4-3LLK-2132 | 68600718367 | Bankstown | NSW | 2200 | 0135 Custom Prosthetics0131 Specialised Disability Accommodation0129 Specialised Driver Training0128 Therapeutic Supports0127 Management of funding for supports in participants plan0126 Exercise Physiology and Personal Training0124 Communication and information equipment0123 Assistive Products for Household Tasks0122 Hearing Equipment0121 Interpreting and Translation0120 Household Tasks0116 Innovative Community Participation0114 Community Nursing care0113 Vision Equipment0112 Assistive equipment for recreation0111 Home Modification0109 Vehicle Modifications0108 Assistance with travel/transport arrangements0106 Assistance in coordinating or managing life stages, transitions and supports0105 Personal Mobility Equipment0104 High Intensity Daily Personal Activities0103 Assistive Products for Personal Care and Safety0101 Accommodation /Tenancy Assistance | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Gardenia Family Day Care Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Frangipani Gentle Care Group Homes Pty Ltd | 51617604761 | Wadalba | NSW | 2259 | 0101 Accommodation/Tenancy0114 Community Nursing Care0115 Daily Tasks/Shared Living0118 Early Childhood Supports0120 Household Tasks0131 Specialised Disability Accommodation0132 Support Coordination | On 11 March 2019 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Frangipani Gentle Care Group Homes Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. |
| Care and Support Pty Ltd4-3LLM-1889 | 53621312043 | Bass Hill | NSW | 2197 | 0121 Interpreting and Translation0120 Household Tasks0114 Community Nursing Care0108 Assistance with travel/transport arrangements | On 03 August 2020 a decision was made under section 73E(1) of the *National Disability Insurance Scheme Act 2013* to refuse an application for registration as a registered NDIS provider in respect of Care and Support Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.  |

1. For information about publication of the NDIS Provider Register, see also sections 17 and 18 of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018. [↑](#footnote-ref-1)