# NDIS Quality and Safeguards Commission

# About the Positive Behaviour Support Capability Framework

**Easy English 2020**  
This is the text-only version of the Easy English document.

This book has some hard words.

Hard words will be marked with a star on both sides of the word.

We will write what the hard word means.

You can get someone to help you

* read this book
* know what this book is about
* find more information.

# About this book

This book is written by the NDIS Quality and Safeguards Commission.

We are also called the NDIS Commission.

The NDIS Commission was set up to make sure NDIS \*participants\*get services that are

* good

and

* safe.

Participants are people who get support from the NDIS and have an NDIS plan.

This book is about the \*Positive Behaviour Support   
Capability Framework\*.

The framework has rules to make sure people with disability get the   
best positive behaviour support services.

# What is positive behaviour support?

Positive behaviour support helps people to

* live better lives
* have fewer \*behaviours of concern\*.

Behaviours of concern are actions that might **not** be safe.

For example, if a person hurts someone.

Positive behaviour support means changing things to help a person   
feel better.

For example

* do things a person likes
* go to places a person likes
* stop things a person does **not** like.

Positive behaviour support also means fewer or no   
\*restrictive practices\*.

Restrictive practices are things that stop people from doing what   
they want.

For example, if a person is kept in a locked room.

# About the framework

The framework is based on

* laws made for the NDIS
* laws about \*human rights\*.

Human rights are things that every person should have.

Positive behaviour support providers **must** follow these laws.

Lots of people helped to make the framework. For example, we heard ideas from

* people with disability and their supporters
* positive behaviour support providers
* people from disability groups
* government.

# Who can give positive behaviour support?

Positive behaviour support providers must be \*registered\*with the   
NDIS Commission.

Registered means a provider is

* checked

and

* approved.

A behaviour support \*practitioner**\***

* can have their own business or work for someone else
* can write reports and plans.

Practitioner means a person who gives positive behaviour  
support services.

# Levels of positive behaviour support practitioners

There are 4 levels of positive behaviour support practitioners

1 Core

2 Proficient

3 Advanced

4 Specialist

Positive behaviour support practitioners

* can do tasks at their level
* can go up to a higher level when they have the right skills
* can work together
* can learn from each other.

# How does positive behaviour support work?

The positive behaviour support framework is based on important values.

For example

* respect
* law
* human rights
* team work
* honesty.

Positive behaviour support practitioners give lots of services.

For example, they **must**

* write reports
* write plans
* make the plans happen
* check the plans work.

Providers and practitioners **must** follow the framework values when they give services.

# More information

For more information contact the behaviour support team at the   
NDIS Commission.

**Call** 1800 035 544

**Website** [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)

**Email** [behavioursupport@ndiscommission.gov.au](mailto:behavioursupport@ndiscommission.gov.au)

If you need help to speak or listen

Contact the NDIS Commission through the National Relay Service   
or NRS.

Call the NRS help desk 1800 555 660

Go to the NRS website communications.gov.au/accesshub/nrs

# Acknowledgements

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