





About the Positive Behaviour Support Capability Framework

NDIS Quality and Safeguards Commission



Easy English



Hard words

This book has some hard words.

The first time we write a hard word

• the word is in blue

• we write what the hard word means.

You can get help with this book



You can get someone to help you

read this book

know what this book is about



• find more information.

About this book





This book is written by the NDIS Quality and Safeguards Commission.

We are also called the NDIS Commission.



The NDIS Commission was set up to make sure NDIS participants get services that are

good



and

safe.

Participants are people who get support from the NDIS and have an NDIS plan.



This book is about the **Positive Behaviour Support Capability Framework**.



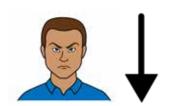
The framework has rules to make sure people with disability get the best positive behaviour support services.

What is positive behaviour support?



Positive behaviour support helps people to

live better lives

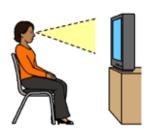


have fewer behaviours of concern.



Behaviours of concern are actions that might **not** be safe.

For example, if a person hurts someone.



Positive behaviour support means changing things

For example

• do things a person likes

to help a person feel better.



• go to places a person likes



• stop things a person does **not** like.

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Positive behaviour support also means fewer or no **restrictive practices**.



Restrictive practices are things that stop people from doing what they want.

For example, if a person is kept in a locked room.

About the framework

The framework is based on

laws made for the NDIS



• laws about human rights.

Human rights are things that every person should have.



Positive behaviour support providers **must** follow these laws.



Lots of people helped to make the framework.

For example, we heard ideas from

• people with disability and their supporters



positive behaviour support providers



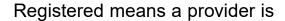
people from disability groups



government.

Who can give positive behaviour support?

Positive behaviour support providers must be registered with the NDIS Commission.



checked

and

• approved.





A behaviour support **practitioner**

 can have their own business or work for someone else



• can write reports and plans.

Practitioner means a person who gives positive behaviour support services.

Levels of positive behaviour support practitioners

There are 4 levels of positive behaviour support practitioners

1 Core

2 Proficient

3 Advanced

4 Specialist



Positive behaviour support practitioners

• can do tasks at their level



 can go up to a higher level when they have the right skills



can work together



• can learn from each other.

How does positive behaviour support work?

The positive behaviour support framework is based on important values.

For example

• respect

law

human rights

team work

honesty.











Positive behaviour support practitioners give lots of services.

For example, they **must**

• write reports

write plans



• make the plans happen



• check the plans work.

Providers and practitioners **must** follow the framework values when they give services.



More information

For more information contact the behaviour support team at the NDIS Commission.



Call 1800 035 544



Website www.ndiscommission.gov.au



Email behavioursupport@ndiscommission.gov.au



If you need help to speak or listen

Contact the NDIS Commission through the National Relay Service or NRS.

Call the NRS help desk 1800 555 660

Go to the NRS website

communications.gov.au/accesshub/nrs

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